

THE NCSTM
The National Community SurveyTM

Dover, NH

Supplemental Online Survey Results

2019



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Community Survey™, the City of Dover conducted a mailed survey of 1,700 residents. Surveys were mailed to randomly selected households in July 2019 and data were collected through September 16, 2019 (see the report, *The National Community Survey: Community Livability Report, Dover, NH, 2019*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during September 2019 and 339 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and American Community Survey estimates for adults in the City of Dover.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Dover, NH 2019 Weighting Table

Characteristic	2010 Census	Unweighted Data	Weighted Data
Housing			
Rent home	47%	21%	41%
Own home	53%	79%	59%
Detached unit*	48%	72%	53%
Attached unit*	52%	28%	47%
Race and Ethnicity			
White	92%	94%	92%
Not white	8%	6%	8%
Not Hispanic	98%	98%	97%
Hispanic	2%	2%	3%
Sex and Age			
Female	52%	63%	55%
Male	48%	37%	45%
18-34 years of age	35%	21%	34%
35-54 years of age	37%	37%	37%
55+ years of age	29%	42%	29%
Females 18-34	17%	13%	17%
Females 35-54	19%	24%	21%
Females 55+	16%	26%	17%
Males 18-34	17%	8%	17%
Males 35-54	18%	13%	16%
Males 55+	13%	16%	13%

* U.S. Census Bureau, ACS 2017 5-year estimates

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 2: Question 1

Please rate each of the following aspects of quality of life in Dover:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Dover as a place to live	38%	N=129	53%	N=178	7%	N=22	2%	N=7	100%	N=336
Your neighborhood as a place to live	42%	N=140	41%	N=137	12%	N=41	5%	N=15	100%	N=333
Dover as a place to raise children	36%	N=98	54%	N=148	7%	N=20	3%	N=9	100%	N=276
Dover as a place to work	26%	N=61	45%	N=105	21%	N=49	7%	N=17	100%	N=231
Dover as a place to visit	26%	N=86	47%	N=155	21%	N=70	5%	N=16	100%	N=328
Dover as a place to retire	16%	N=38	41%	N=99	29%	N=71	15%	N=36	100%	N=244
The overall quality of life in Dover	27%	N=91	61%	N=205	10%	N=33	2%	N=7	100%	N=336

Table 3: Question 2

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Dover	31%	N=100	49%	N=161	19%	N=62	1%	N=4	100%	N=327
Overall ease of getting to the places you usually have to visit	21%	N=69	48%	N=158	25%	N=82	6%	N=19	100%	N=329
Quality of overall natural environment in Dover	20%	N=64	57%	N=187	18%	N=60	5%	N=16	100%	N=328
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	9%	N=28	39%	N=128	40%	N=131	12%	N=40	100%	N=327
Health and wellness opportunities in Dover	32%	N=100	50%	N=155	17%	N=53	1%	N=5	100%	N=313
Overall opportunities for education and enrichment	24%	N=71	52%	N=151	20%	N=58	4%	N=12	100%	N=292
Overall economic health of Dover	21%	N=64	52%	N=156	22%	N=66	5%	N=14	100%	N=300
Sense of community	23%	N=72	49%	N=154	23%	N=72	6%	N=19	100%	N=317
Overall image or reputation of Dover	25%	N=79	55%	N=176	16%	N=52	5%	N=16	100%	N=323

Table 4: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Dover to someone who asks	50%	N=159	40%	N=127	6%	N=18	4%	N=14	100%	N=318
Remain in Dover for the next five years	58%	N=177	23%	N=70	11%	N=33	9%	N=27	100%	N=307

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Table 5: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	74%	N=234	21%	N=68	2%	N=6	3%	N=8	0%	N=0	100%	N=316
In Dover's downtown/commercial area during the day	70%	N=220	23%	N=73	4%	N=11	3%	N=10	0%	N=1	100%	N=315

Table 6: Question 5

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	1%	N=3	36%	N=110	39%	N=121	24%	N=73	100%	N=307
Ease of public parking	13%	N=38	35%	N=106	30%	N=91	22%	N=67	100%	N=303
Ease of travel by car in Dover	10%	N=30	48%	N=148	29%	N=89	13%	N=39	100%	N=306
Ease of travel by public transportation in Dover	9%	N=14	25%	N=40	28%	N=46	38%	N=62	100%	N=161
Ease of travel by bicycle in Dover	7%	N=11	30%	N=50	38%	N=62	25%	N=41	100%	N=163
Ease of walking in Dover	31%	N=93	43%	N=132	22%	N=67	4%	N=12	100%	N=304
Availability of paths and walking trails	19%	N=54	39%	N=111	33%	N=94	8%	N=23	100%	N=283
Air quality	28%	N=84	63%	N=188	8%	N=24	0%	N=1	100%	N=298
Cleanliness of Dover	19%	N=59	57%	N=176	18%	N=54	6%	N=18	100%	N=306
Overall appearance of Dover	19%	N=57	63%	N=193	14%	N=43	5%	N=14	100%	N=307
Public places where people want to spend time	23%	N=71	52%	N=157	18%	N=54	7%	N=22	100%	N=303
Variety of housing options	13%	N=35	32%	N=90	34%	N=96	22%	N=61	100%	N=282
Availability of affordable quality housing	4%	N=11	13%	N=32	35%	N=89	49%	N=126	100%	N=258
Fitness opportunities (including exercise classes and paths or trails, etc.)	19%	N=56	55%	N=157	23%	N=66	3%	N=9	100%	N=288
Recreational opportunities	20%	N=57	53%	N=148	24%	N=67	3%	N=8	100%	N=279
Availability of affordable quality food	31%	N=96	47%	N=142	18%	N=56	4%	N=12	100%	N=305
Availability of affordable quality health care	36%	N=93	45%	N=117	12%	N=30	8%	N=21	100%	N=262
Availability of preventive health services	36%	N=89	47%	N=118	13%	N=32	5%	N=12	100%	N=250
Availability of affordable quality mental health care	17%	N=26	33%	N=52	32%	N=49	18%	N=28	100%	N=156

Table 7: Question 6

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	15%	N=16	46%	N=48	27%	N=28	12%	N=13	100%	N=106
K-12 education	22%	N=36	55%	N=91	16%	N=26	8%	N=13	100%	N=166
Adult educational opportunities	15%	N=26	53%	N=89	23%	N=39	9%	N=15	100%	N=168
Opportunities to attend cultural/arts/music activities	23%	N=63	49%	N=135	25%	N=68	3%	N=9	100%	N=274
Opportunities to participate in religious or spiritual events and activities	25%	N=41	53%	N=86	17%	N=28	5%	N=8	100%	N=163

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Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
Employment opportunities	10%	N=22	49%	N=103	27%	N=56	14%	N=29	100%	N=210
Shopping opportunities	12%	N=36	45%	N=132	32%	N=93	10%	N=30	100%	N=290
Cost of living in Dover	3%	N=9	22%	N=64	45%	N=131	31%	N=90	100%	N=293
Overall quality of business and service establishments in Dover	16%	N=46	57%	N=165	25%	N=71	2%	N=7	100%	N=290
Vibrant downtown/commercial area	18%	N=54	49%	N=144	25%	N=73	8%	N=23	100%	N=295
Overall quality of new development in Dover	15%	N=43	34%	N=94	34%	N=94	17%	N=48	100%	N=278
Opportunities to participate in social events and activities	20%	N=54	51%	N=137	26%	N=71	3%	N=8	100%	N=271
Opportunities to volunteer	26%	N=57	55%	N=117	17%	N=36	2%	N=4	100%	N=214
Opportunities to participate in community matters	24%	N=59	53%	N=129	19%	N=47	4%	N=9	100%	N=244
Openness and acceptance of the community toward people of diverse backgrounds	21%	N=49	46%	N=105	24%	N=55	8%	N=18	100%	N=226
Neighborliness of residents in Dover	17%	N=48	51%	N=141	24%	N=67	8%	N=22	100%	N=279

Table 8: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	20%	N=58	80%	N=236	100%	N=294
Made efforts to make your home more energy efficient	23%	N=69	77%	N=225	100%	N=294
Observed a code violation or other hazard in Dover (weeds, abandoned buildings, etc.)	50%	N=146	50%	N=147	100%	N=293
Household member was a victim of a crime in Dover	93%	N=272	7%	N=21	100%	N=294
Reported a crime to the police in Dover	79%	N=230	21%	N=63	100%	N=293
Stocked supplies in preparation for an emergency	65%	N=192	35%	N=102	100%	N=294
Campaigned or advocated for an issue, cause or candidate	62%	N=182	38%	N=112	100%	N=294
Contacted the City of Dover (in-person, phone, email or web) for help or information	40%	N=117	60%	N=176	100%	N=293
Contacted Dover elected officials (in-person, phone, email or web) to express your opinion	71%	N=207	29%	N=86	100%	N=293

Table 9: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Dover?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Dover recreation centers or their services	10%	N=28	16%	N=45	28%	N=81	46%	N=133	100%	N=287
Visited a neighborhood park or City park	15%	N=42	33%	N=94	38%	N=109	15%	N=44	100%	N=288
Used Dover public libraries or their services	12%	N=35	33%	N=94	30%	N=87	24%	N=70	100%	N=286
Participated in religious or spiritual activities in Dover	3%	N=9	8%	N=23	10%	N=29	79%	N=227	100%	N=288
Attended a City-sponsored event	1%	N=3	10%	N=28	61%	N=175	28%	N=82	100%	N=288
Used bus, rail, subway or other public transportation instead of driving	4%	N=12	4%	N=13	21%	N=59	71%	N=205	100%	N=289
Carpooled with other adults or children instead of driving alone	16%	N=47	11%	N=32	23%	N=68	49%	N=142	100%	N=289
Walked or biked instead of driving	26%	N=75	25%	N=71	20%	N=57	30%	N=86	100%	N=289
Volunteered your time to some group/activity in Dover	12%	N=35	11%	N=31	21%	N=59	57%	N=164	100%	N=289

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Dover?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Participated in a club	5%	N=15	14%	N=39	9%	N=27	72%	N=205	100%	N=286
Talked to or visited with your immediate neighbors	32%	N=93	32%	N=92	24%	N=71	12%	N=34	100%	N=290
Done a favor for a neighbor	14%	N=39	22%	N=63	41%	N=119	24%	N=68	100%	N=290

Table 10: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	6%	N=16	26%	N=73	68%	N=195	100%	N=287
Watched (online or on television) a local public meeting	1%	N=3	6%	N=17	25%	N=71	69%	N=197	100%	N=287

Table 11: Question 10

Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	50%	N=118	36%	N=85	11%	N=27	3%	N=7	100%	N=237
Fire services	67%	N=132	30%	N=59	3%	N=7	0%	N=0	100%	N=198
Ambulance or emergency medical services	52%	N=91	44%	N=77	3%	N=5	0%	N=0	100%	N=173
Crime prevention	32%	N=64	48%	N=97	16%	N=33	4%	N=9	100%	N=204
Fire prevention and education	46%	N=74	39%	N=64	15%	N=24	0%	N=0	100%	N=163
Traffic enforcement	14%	N=33	51%	N=119	29%	N=67	6%	N=14	100%	N=233
Street repair	3%	N=7	28%	N=74	48%	N=129	22%	N=60	100%	N=270
Street cleaning	11%	N=28	52%	N=135	31%	N=80	6%	N=16	100%	N=258
Street lighting	13%	N=36	48%	N=133	30%	N=81	9%	N=24	100%	N=275
Snow removal	24%	N=63	49%	N=129	22%	N=58	6%	N=15	100%	N=266
Sidewalk maintenance	4%	N=9	43%	N=113	33%	N=88	20%	N=52	100%	N=262
Traffic signal timing	4%	N=12	39%	N=107	36%	N=97	21%	N=56	100%	N=272
Bus or transit services	8%	N=8	45%	N=47	32%	N=33	16%	N=17	100%	N=105
Garbage collection	14%	N=34	44%	N=110	25%	N=63	18%	N=44	100%	N=251
Recycling	15%	N=38	43%	N=108	23%	N=58	19%	N=49	100%	N=253
Yard waste pick-up	8%	N=11	37%	N=51	29%	N=40	25%	N=34	100%	N=136
Storm drainage	10%	N=23	58%	N=130	19%	N=44	13%	N=29	100%	N=226
Drinking water	28%	N=74	56%	N=146	12%	N=32	4%	N=10	100%	N=263
Sewer services	24%	N=52	64%	N=137	9%	N=19	3%	N=6	100%	N=215
Power (electric and/or gas) utility	21%	N=56	64%	N=173	12%	N=33	2%	N=6	100%	N=269
Utility billing	11%	N=26	53%	N=133	28%	N=68	8%	N=21	100%	N=248

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Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
City parks	28%	N=72	54%	N=139	16%	N=42	2%	N=4	100%	N=258
Recreation programs or classes	20%	N=31	54%	N=84	20%	N=31	5%	N=8	100%	N=153
Recreation centers or facilities	18%	N=30	58%	N=98	22%	N=37	2%	N=3	100%	N=169
Land use, planning and zoning	9%	N=17	37%	N=70	32%	N=61	22%	N=43	100%	N=191
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=13	30%	N=58	43%	N=84	21%	N=41	100%	N=195
Animal control	19%	N=27	57%	N=81	19%	N=27	6%	N=8	100%	N=143
Economic development	13%	N=27	40%	N=87	33%	N=72	15%	N=32	100%	N=218
Health services	25%	N=54	60%	N=128	11%	N=24	4%	N=8	100%	N=215
Public library services	64%	N=155	33%	N=79	4%	N=9	0%	N=1	100%	N=244
Public information services	28%	N=60	56%	N=120	12%	N=27	4%	N=9	100%	N=216
Cable television	9%	N=16	30%	N=57	31%	N=58	31%	N=57	100%	N=188
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	26%	N=34	45%	N=60	18%	N=23	11%	N=14	100%	N=132
Preservation of natural areas such as open space, farmlands and greenbelts	13%	N=28	53%	N=116	24%	N=51	10%	N=23	100%	N=218
Dover open space	12%	N=28	45%	N=103	29%	N=67	13%	N=29	100%	N=227
City-sponsored special events	22%	N=46	51%	N=107	24%	N=51	2%	N=5	100%	N=210
Overall customer service by Dover employees (police, receptionists, planners, etc.)	30%	N=75	52%	N=129	15%	N=38	3%	N=7	100%	N=249

Table 12: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The City of Dover	23%	N=59	57%	N=147	16%	N=41	5%	N=12	100%	N=259
The Federal Government	5%	N=13	26%	N=63	47%	N=115	22%	N=53	100%	N=243

Table 13: Question 12

Please rate the following categories of Dover government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Dover	7%	N=17	35%	N=84	36%	N=85	22%	N=52	100%	N=239
The overall direction that Dover is taking	13%	N=34	38%	N=102	29%	N=77	20%	N=52	100%	N=266
The job Dover government does at welcoming resident involvement	16%	N=37	42%	N=96	25%	N=58	17%	N=39	100%	N=230
Overall confidence in Dover government	12%	N=31	40%	N=101	30%	N=76	18%	N=47	100%	N=254
Generally acting in the best interest of the community	16%	N=39	39%	N=97	26%	N=65	20%	N=49	100%	N=250
Being honest	18%	N=38	40%	N=86	22%	N=48	20%	N=44	100%	N=216
Treating all residents fairly	19%	N=39	40%	N=82	24%	N=48	18%	N=36	100%	N=205

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Table 14: Question 13

Please rate how important, if at all, you think it is for the Dover community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Dover	59%	N=155	29%	N=77	12%	N=32	0%	N=1	100%	N=265
Overall ease of getting to the places you usually have to visit	25%	N=66	55%	N=146	19%	N=50	1%	N=3	100%	N=265
Quality of overall natural environment in Dover	42%	N=111	43%	N=114	15%	N=39	1%	N=1	100%	N=265
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	41%	N=110	41%	N=109	17%	N=46	0%	N=0	100%	N=265
Health and wellness opportunities in Dover	30%	N=79	42%	N=111	25%	N=66	3%	N=9	100%	N=264
Overall opportunities for education and enrichment	32%	N=85	45%	N=119	17%	N=46	6%	N=15	100%	N=265
Overall economic health of Dover	43%	N=114	50%	N=133	6%	N=17	0%	N=1	100%	N=265
Sense of community	32%	N=84	51%	N=136	16%	N=42	1%	N=3	100%	N=265

Table 15: Question 14

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Total	
Public transportation (COAST, FasTrans, Transportation center)	33%	N=79	54%	N=130	14%	N=33	100%	N=243
Communication with citizens (newsletter, program brochures, Web site)	30%	N=74	48%	N=119	23%	N=57	100%	N=250
City Hall office hours (auto registration, vital records, tax assessing)	18%	N=45	59%	N=149	23%	N=59	100%	N=254
Business retention and economic development	55%	N=142	41%	N=105	4%	N=10	100%	N=257
Downtown public parking	34%	N=87	44%	N=111	22%	N=55	100%	N=254
Programs for low-income families (health services, housing, childcare)	54%	N=131	39%	N=96	7%	N=18	100%	N=244
Youth drug/alcohol prevention efforts (Youth to Youth, DARE)	43%	N=109	35%	N=87	22%	N=55	100%	N=252
Community oriented policing (downtown/neighborhood patrols)	36%	N=90	45%	N=114	19%	N=48	100%	N=251
Middle/high school assigned police officer	34%	N=85	35%	N=87	30%	N=75	100%	N=247
Traffic related police patrols (stop sign, speed, crosswalk enforcement)	19%	N=48	43%	N=109	38%	N=96	100%	N=253
Victims of crime assistance (case consultation, legal system support)	45%	N=109	48%	N=118	7%	N=16	100%	N=243
Emergency police/fire response (crimes in progress, fire, rescue)	87%	N=218	13%	N=32	1%	N=2	100%	N=252
Emergency ambulance response (advanced life support)	83%	N=205	15%	N=37	2%	N=4	100%	N=246
Fire and life safety public education efforts (home and business)	29%	N=72	54%	N=130	17%	N=42	100%	N=244
Animal control (investigate complaints, retrieve/shelter stray animals)	14%	N=33	51%	N=124	36%	N=87	100%	N=245
Building inspections (plumbing, electrical, safety codes)	29%	N=70	56%	N=136	15%	N=36	100%	N=243
Health inspections (restaurants, housing standards, disease control)	56%	N=141	42%	N=105	2%	N=6	100%	N=252
Municipal building maintenance (custodial/preventative maintenance)	19%	N=47	66%	N=164	15%	N=37	100%	N=248
Parks and playground maintenance (grounds, equipment, safety upgrades)	38%	N=95	58%	N=146	4%	N=9	100%	N=251
Youth playground and summer camp programs	27%	N=66	56%	N=138	17%	N=41	100%	N=245

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Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Indoor pool and related year-round recreation activities	22%	N=53	50%	N=121	27%	N=65	100%	N=240
Outdoor pool and related summer only recreation activities	15%	N=36	52%	N=124	33%	N=80	100%	N=240
Community Fitness Center/Gymnasium and related recreation activities	21%	N=49	50%	N=120	29%	N=69	100%	N=238
Teen Center and related recreation activities	30%	N=74	55%	N=138	15%	N=38	100%	N=250
Senior Center and related recreation activities	22%	N=56	63%	N=158	15%	N=36	100%	N=251
Community events/programs (4th of July, Coheco Arts, Holidays)	25%	N=64	56%	N=142	19%	N=50	100%	N=255
Availability of public meeting space for organizations and non-profit groups	16%	N=40	50%	N=124	34%	N=84	100%	N=248
Street, sidewalk and curb maintenance	52%	N=134	43%	N=111	5%	N=12	100%	N=257
Storm run-off drainage system maintenance	47%	N=115	46%	N=114	7%	N=17	100%	N=246
Roadside tree trimming and weed control	24%	N=61	59%	N=151	17%	N=44	100%	N=256
Recycling Center hours	10%	N=25	57%	N=139	32%	N=78	100%	N=241
Curbside solid waste and recycling pick up	49%	N=121	43%	N=105	8%	N=20	100%	N=247
Streetscape maintenance (flowers, litter, decorative lights, street signage)	22%	N=55	53%	N=130	25%	N=61	100%	N=247
Street snow plowing	76%	N=194	23%	N=60	0%	N=1	100%	N=255
Sidewalk snow plowing	59%	N=148	39%	N=99	2%	N=6	100%	N=254
Library hours of operation	24%	N=61	54%	N=136	22%	N=56	100%	N=253
Library children's room and related programming	25%	N=62	58%	N=143	17%	N=41	100%	N=246
Library materials (literature, audio, historical documents, museum passes)	29%	N=72	53%	N=132	18%	N=44	100%	N=248
Library public computer availability	19%	N=47	54%	N=133	26%	N=64	100%	N=244
Public Schools	75%	N=181	21%	N=50	4%	N=9	100%	N=240
Extracurricular (school) activities	39%	N=93	47%	N=110	14%	N=33	100%	N=236
Student transportation	51%	N=122	43%	N=102	6%	N=14	100%	N=237

Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Recycle at home	4%	N=10	3%	N=8	2%	N=4	14%	N=36	77%	N=197	100%	N=256
Purchase goods or services from a business located in Dover	0%	N=0	1%	N=3	32%	N=81	50%	N=128	17%	N=43	100%	N=256
Eat at least 5 portions of fruits and vegetables a day	4%	N=10	10%	N=26	32%	N=82	42%	N=106	12%	N=30	100%	N=254
Participate in moderate or vigorous physical activity	3%	N=7	11%	N=29	43%	N=110	28%	N=72	14%	N=36	100%	N=254
Read or watch local news (via television, paper, computer, etc.)	3%	N=8	10%	N=26	19%	N=48	37%	N=95	31%	N=78	100%	N=255
Vote in local elections	4%	N=10	4%	N=11	10%	N=26	17%	N=42	65%	N=166	100%	N=255

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Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	13%	N=34
Very good	51%	N=132
Good	29%	N=75
Fair	4%	N=9
Poor	3%	N=7
Total	100%	N=256

Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=16
Somewhat positive	18%	N=47
Neutral	44%	N=113
Somewhat negative	28%	N=72
Very negative	4%	N=9
Total	100%	N=256

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	61%	N=153
Working part time for pay	13%	N=34
Unemployed, looking for paid work	8%	N=19
Unemployed, not looking for paid work	1%	N=3
Fully retired	17%	N=44
Total	100%	N=252

Table 20: Question D5

Do you work inside the boundaries of Dover?	Percent	Number
Yes, outside the home	31%	N=75
Yes, from home	12%	N=30
No	57%	N=138
Total	100%	N=244

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Table 21: Question D6

How many years have you lived in Dover?	Percent	Number
Less than 2 years	17%	N=43
2 to 5 years	22%	N=57
6 to 10 years	15%	N=39
11 to 20 years	19%	N=48
More than 20 years	27%	N=69
Total	100%	N=256

Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	52%	N=174
Building with two or more homes (duplex, townhome, apartment or condominium)	46%	N=155
Mobile home	1%	N=4
Other	1%	N=4
Total	100%	N=337

Table 23: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	41%	N=140
Owned	59%	N=198
Total	100%	N=338

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	0%	N=0
\$300 to \$599 per month	4%	N=9
\$600 to \$999 per month	19%	N=45
\$1,000 to \$1,499 per month	31%	N=74
\$1,500 to \$2,499 per month	34%	N=82
\$2,500 or more per month	12%	N=27
Total	100%	N=238

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Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	71%	N=169
Yes	29%	N=69
Total	100%	N=238

Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	74%	N=190
Yes	26%	N=66
Total	100%	N=256

Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	7%	N=17
\$25,000 to \$49,999	20%	N=48
\$50,000 to \$99,999	33%	N=80
\$100,000 to \$149,999	26%	N=62
\$150,000 or more	15%	N=35
Total	100%	N=241

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	97%	N=246
Yes, I consider myself to be Spanish, Hispanic or Latino	3%	N=7
Total	100%	N=253

Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=6
Asian, Asian Indian or Pacific Islander	3%	N=6
Black or African American	2%	N=6
White	97%	N=242
Other	4%	N=11

Total may exceed 100% as respondents could select more than one option.

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Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	10%	N=33
25 to 34 years	24%	N=83
35 to 44 years	19%	N=63
45 to 54 years	18%	N=61
55 to 64 years	12%	N=40
65 to 74 years	14%	N=49
75 years or older	3%	N=11
Total	100%	N=339

Table 31: Question D16

What is your sex?	Percent	Number
Female	55%	N=186
Male	45%	N=152
Total	100%	N=338

Table 32: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	76%	N=194
Land line	11%	N=28
Both	13%	N=32
Total	100%	N=255

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 33: Question 1

Please rate each of the following aspects of quality of life in Dover:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Dover as a place to live	38%	N=129	53%	N=178	7%	N=22	2%	N=7	0%	N=0	100%	N=336
Your neighborhood as a place to live	42%	N=140	41%	N=137	12%	N=41	5%	N=15	0%	N=1	100%	N=334
Dover as a place to raise children	29%	N=98	44%	N=148	6%	N=20	3%	N=9	18%	N=59	100%	N=335
Dover as a place to work	18%	N=61	31%	N=105	15%	N=49	5%	N=17	31%	N=103	100%	N=335
Dover as a place to visit	26%	N=86	46%	N=155	21%	N=70	5%	N=16	2%	N=7	100%	N=335
Dover as a place to retire	11%	N=38	29%	N=99	21%	N=71	11%	N=36	28%	N=93	100%	N=337
The overall quality of life in Dover	27%	N=91	61%	N=205	10%	N=33	2%	N=7	0%	N=0	100%	N=336

Table 34: Question 2

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Dover	30%	N=100	49%	N=161	19%	N=62	1%	N=4	0%	N=1	100%	N=328
Overall ease of getting to the places you usually have to visit	21%	N=69	48%	N=158	25%	N=82	6%	N=19	0%	N=0	100%	N=329
Quality of overall natural environment in Dover	20%	N=64	57%	N=187	18%	N=60	5%	N=16	0%	N=0	100%	N=328
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	9%	N=28	39%	N=128	40%	N=131	12%	N=40	1%	N=2	100%	N=329
Health and wellness opportunities in Dover	30%	N=100	47%	N=155	16%	N=53	1%	N=5	5%	N=15	100%	N=328
Overall opportunities for education and enrichment	22%	N=71	46%	N=151	18%	N=58	4%	N=12	11%	N=35	100%	N=327
Overall economic health of Dover	19%	N=64	48%	N=156	20%	N=66	4%	N=14	9%	N=28	100%	N=328
Sense of community	22%	N=72	47%	N=154	22%	N=72	6%	N=19	3%	N=11	100%	N=328
Overall image or reputation of Dover	24%	N=79	54%	N=176	16%	N=52	5%	N=16	2%	N=5	100%	N=328

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Dover to someone who asks	50%	N=159	40%	N=127	6%	N=18	4%	N=14	0%	N=0	100%	N=318
Remain in Dover for the next five years	56%	N=177	22%	N=70	10%	N=33	8%	N=27	3%	N=10	100%	N=317

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Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	74%	N=234	21%	N=68	2%	N=6	3%	N=8	0%	N=0	0%	N=0	100%	N=316
In Dover's downtown/commercial area during the day	69%	N=220	23%	N=73	4%	N=11	3%	N=10	0%	N=1	1%	N=2	100%	N=318

Table 37: Question 5

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	1%	N=3	36%	N=110	39%	N=121	24%	N=73	0%	N=1	100%	N=308
Ease of public parking	12%	N=38	35%	N=106	30%	N=91	22%	N=67	2%	N=5	100%	N=308
Ease of travel by car in Dover	10%	N=30	48%	N=148	29%	N=89	13%	N=39	0%	N=1	100%	N=307
Ease of travel by public transportation in Dover	4%	N=14	13%	N=40	15%	N=46	20%	N=62	48%	N=147	100%	N=308
Ease of travel by bicycle in Dover	4%	N=11	16%	N=50	20%	N=62	13%	N=41	47%	N=145	100%	N=308
Ease of walking in Dover	30%	N=93	43%	N=132	22%	N=67	4%	N=12	1%	N=4	100%	N=308
Availability of paths and walking trails	18%	N=54	36%	N=111	31%	N=94	8%	N=23	8%	N=25	100%	N=307
Air quality	27%	N=84	61%	N=188	8%	N=24	0%	N=1	3%	N=9	100%	N=307
Cleanliness of Dover	19%	N=59	57%	N=176	17%	N=54	6%	N=18	0%	N=1	100%	N=307
Overall appearance of Dover	19%	N=57	63%	N=193	14%	N=43	5%	N=14	0%	N=0	100%	N=307
Public places where people want to spend time	23%	N=71	51%	N=157	17%	N=54	7%	N=22	1%	N=4	100%	N=307
Variety of housing options	12%	N=35	29%	N=90	31%	N=96	20%	N=61	8%	N=25	100%	N=307
Availability of affordable quality housing	4%	N=11	11%	N=32	29%	N=89	41%	N=126	16%	N=49	100%	N=307
Fitness opportunities (including exercise classes and paths or trails, etc.)	18%	N=56	51%	N=157	22%	N=66	3%	N=9	6%	N=19	100%	N=307
Recreational opportunities	19%	N=57	48%	N=148	22%	N=67	3%	N=8	9%	N=26	100%	N=305
Availability of affordable quality food	31%	N=96	46%	N=142	18%	N=56	4%	N=12	1%	N=2	100%	N=307
Availability of affordable quality health care	30%	N=93	38%	N=117	10%	N=30	7%	N=21	15%	N=46	100%	N=307
Availability of preventive health services	29%	N=89	38%	N=118	10%	N=32	4%	N=12	18%	N=56	100%	N=306
Availability of affordable quality mental health care	9%	N=26	17%	N=52	16%	N=49	9%	N=28	49%	N=152	100%	N=307

Table 38: Question 6

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	5%	N=16	16%	N=48	10%	N=28	4%	N=13	64%	N=189	100%	N=295
K-12 education	12%	N=36	31%	N=91	9%	N=26	4%	N=13	43%	N=128	100%	N=294
Adult educational opportunities	9%	N=26	30%	N=89	13%	N=39	5%	N=15	43%	N=127	100%	N=295

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Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Opportunities to attend cultural/arts/music activities	21%	N=63	46%	N=135	23%	N=68	3%	N=9	6%	N=17	100%	N=291
Opportunities to participate in religious or spiritual events and activities	14%	N=41	29%	N=86	10%	N=28	3%	N=8	45%	N=131	100%	N=294
Employment opportunities	7%	N=22	35%	N=103	19%	N=56	10%	N=29	29%	N=85	100%	N=294
Shopping opportunities	12%	N=36	45%	N=132	32%	N=93	10%	N=30	2%	N=5	100%	N=295
Cost of living in Dover	3%	N=9	22%	N=64	45%	N=131	30%	N=90	0%	N=1	100%	N=295
Overall quality of business and service establishments in Dover	16%	N=46	56%	N=165	24%	N=71	2%	N=7	2%	N=5	100%	N=294
Vibrant downtown/commercial area	18%	N=54	49%	N=144	25%	N=73	8%	N=23	0%	N=0	100%	N=295
Overall quality of new development in Dover	14%	N=43	32%	N=94	32%	N=94	16%	N=48	6%	N=17	100%	N=295
Opportunities to participate in social events and activities	18%	N=54	47%	N=137	24%	N=71	3%	N=8	8%	N=23	100%	N=294
Opportunities to volunteer	19%	N=57	40%	N=117	12%	N=36	1%	N=4	27%	N=80	100%	N=293
Opportunities to participate in community matters	20%	N=59	44%	N=129	16%	N=47	3%	N=9	17%	N=51	100%	N=294
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=49	36%	N=105	19%	N=55	6%	N=18	23%	N=68	100%	N=294
Neighborliness of residents in Dover	17%	N=48	48%	N=141	23%	N=67	8%	N=22	4%	N=13	100%	N=292

Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	20%	N=58	80%	N=236	100%	N=294
Made efforts to make your home more energy efficient	23%	N=69	77%	N=225	100%	N=294
Observed a code violation or other hazard in Dover (weeds, abandoned buildings, etc.)	50%	N=146	50%	N=147	100%	N=293
Household member was a victim of a crime in Dover	93%	N=272	7%	N=21	100%	N=294
Reported a crime to the police in Dover	79%	N=230	21%	N=63	100%	N=293
Stocked supplies in preparation for an emergency	65%	N=192	35%	N=102	100%	N=294
Campaigned or advocated for an issue, cause or candidate	62%	N=182	38%	N=112	100%	N=294
Contacted the City of Dover (in-person, phone, email or web) for help or information	40%	N=117	60%	N=176	100%	N=293
Contacted Dover elected officials (in-person, phone, email or web) to express your opinion	71%	N=207	29%	N=86	100%	N=293

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Dover?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Dover recreation centers or their services	10%	N=28	16%	N=45	28%	N=81	46%	N=133	100%	N=287
Visited a neighborhood park or City park	15%	N=42	33%	N=94	38%	N=109	15%	N=44	100%	N=288
Used Dover public libraries or their services	12%	N=35	33%	N=94	30%	N=87	24%	N=70	100%	N=286
Participated in religious or spiritual activities in Dover	3%	N=9	8%	N=23	10%	N=29	79%	N=227	100%	N=288

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Dover?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a City-sponsored event	1%	N=3	10%	N=28	61%	N=175	28%	N=82	100%	N=288
Used bus, rail, subway or other public transportation instead of driving	4%	N=12	4%	N=13	21%	N=59	71%	N=205	100%	N=289
Carpooled with other adults or children instead of driving alone	16%	N=47	11%	N=32	23%	N=68	49%	N=142	100%	N=289
Walked or biked instead of driving	26%	N=75	25%	N=71	20%	N=57	30%	N=86	100%	N=289
Volunteered your time to some group/activity in Dover	12%	N=35	11%	N=31	21%	N=59	57%	N=164	100%	N=289
Participated in a club	5%	N=15	14%	N=39	9%	N=27	72%	N=205	100%	N=286
Talked to or visited with your immediate neighbors	32%	N=93	32%	N=92	24%	N=71	12%	N=34	100%	N=290
Done a favor for a neighbor	14%	N=39	22%	N=63	41%	N=119	24%	N=68	100%	N=290

Table 41: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	6%	N=16	26%	N=73	68%	N=195	100%	N=287
Watched (online or on television) a local public meeting	1%	N=3	6%	N=17	25%	N=71	69%	N=197	100%	N=287

Table 42: Question 10

Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	42%	N=118	31%	N=85	10%	N=27	3%	N=7	15%	N=40	100%	N=278
Fire services	48%	N=132	21%	N=59	2%	N=7	0%	N=0	29%	N=81	100%	N=279
Ambulance or emergency medical services	33%	N=91	28%	N=77	2%	N=5	0%	N=0	38%	N=104	100%	N=277
Crime prevention	23%	N=64	35%	N=97	12%	N=33	3%	N=9	26%	N=73	100%	N=277
Fire prevention and education	27%	N=74	23%	N=64	9%	N=24	0%	N=0	41%	N=114	100%	N=277
Traffic enforcement	12%	N=33	43%	N=119	24%	N=67	5%	N=14	16%	N=43	100%	N=276
Street repair	2%	N=7	27%	N=74	47%	N=129	22%	N=60	3%	N=7	100%	N=277
Street cleaning	10%	N=28	49%	N=135	29%	N=80	6%	N=16	7%	N=19	100%	N=277
Street lighting	13%	N=36	48%	N=133	29%	N=81	9%	N=24	1%	N=2	100%	N=277
Snow removal	23%	N=63	47%	N=129	21%	N=58	5%	N=15	4%	N=11	100%	N=277
Sidewalk maintenance	3%	N=9	41%	N=113	32%	N=88	19%	N=52	5%	N=15	100%	N=277
Traffic signal timing	4%	N=12	39%	N=107	35%	N=97	20%	N=56	2%	N=4	100%	N=276
Bus or transit services	3%	N=8	17%	N=47	12%	N=33	6%	N=17	62%	N=170	100%	N=275
Garbage collection	12%	N=34	40%	N=110	23%	N=63	16%	N=44	9%	N=26	100%	N=277
Recycling	14%	N=38	39%	N=108	21%	N=58	18%	N=49	9%	N=25	100%	N=277
Yard waste pick-up	4%	N=11	18%	N=51	15%	N=40	12%	N=34	51%	N=140	100%	N=276

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Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Don't know		Total	
Storm drainage	8%	N=23	47%	N=130	16%	N=44	10%	N=29	19%	N=52	100%	N=277
Drinking water	27%	N=74	53%	N=146	12%	N=32	4%	N=10	5%	N=14	100%	N=277
Sewer services	19%	N=52	49%	N=137	7%	N=19	2%	N=6	23%	N=63	100%	N=278
Power (electric and/or gas) utility	20%	N=56	63%	N=173	12%	N=33	2%	N=6	3%	N=8	100%	N=277
Utility billing	9%	N=26	48%	N=133	25%	N=68	7%	N=21	10%	N=29	100%	N=277
City parks	26%	N=72	50%	N=139	15%	N=42	2%	N=4	7%	N=19	100%	N=277
Recreation programs or classes	11%	N=31	30%	N=84	11%	N=31	3%	N=8	45%	N=124	100%	N=277
Recreation centers or facilities	11%	N=30	36%	N=98	13%	N=37	1%	N=3	39%	N=106	100%	N=275
Land use, planning and zoning	6%	N=17	25%	N=70	22%	N=61	16%	N=43	31%	N=85	100%	N=275
Code enforcement (weeds, abandoned buildings, etc.)	5%	N=13	21%	N=58	30%	N=84	15%	N=41	29%	N=81	100%	N=276
Animal control	10%	N=27	29%	N=81	10%	N=27	3%	N=8	48%	N=133	100%	N=276
Economic development	10%	N=27	31%	N=87	26%	N=72	12%	N=32	21%	N=57	100%	N=275
Health services	20%	N=54	47%	N=128	9%	N=24	3%	N=8	22%	N=61	100%	N=276
Public library services	56%	N=155	29%	N=79	3%	N=9	0%	N=1	12%	N=33	100%	N=276
Public information services	22%	N=60	43%	N=120	10%	N=27	3%	N=9	22%	N=61	100%	N=277
Cable television	6%	N=16	21%	N=57	21%	N=58	21%	N=57	30%	N=82	100%	N=270
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	13%	N=34	22%	N=60	8%	N=23	5%	N=14	52%	N=143	100%	N=275
Preservation of natural areas such as open space, farmlands and greenbelts	10%	N=28	42%	N=116	19%	N=51	8%	N=23	21%	N=58	100%	N=276
Dover open space	10%	N=28	37%	N=103	24%	N=67	11%	N=29	18%	N=50	100%	N=276
City-sponsored special events	17%	N=46	39%	N=107	19%	N=51	2%	N=5	23%	N=64	100%	N=274
Overall customer service by Dover employees (police, receptionists, planners, etc.)	28%	N=75	47%	N=129	14%	N=38	3%	N=7	8%	N=23	100%	N=272

Table 43: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Dover	22%	N=59	54%	N=147	15%	N=41	5%	N=12	4%	N=10	100%	N=270
The Federal Government	5%	N=13	23%	N=63	43%	N=115	20%	N=53	10%	N=26	100%	N=269

Table 44: Question 12

Please rate the following categories of Dover government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Dover	6%	N=17	31%	N=84	32%	N=85	19%	N=52	11%	N=30	100%	N=268
The overall direction that Dover is taking	13%	N=34	38%	N=102	29%	N=77	20%	N=52	0%	N=1	100%	N=267

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Please rate the following categories of Dover government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The job Dover government does at welcoming resident involvement	14%	N=37	36%	N=96	22%	N=58	14%	N=39	14%	N=38	100%	N=267
Overall confidence in Dover government	11%	N=31	38%	N=101	28%	N=76	17%	N=47	5%	N=14	100%	N=268
Generally acting in the best interest of the community	15%	N=39	36%	N=97	24%	N=65	18%	N=49	7%	N=17	100%	N=268
Being honest	14%	N=38	32%	N=86	18%	N=48	16%	N=44	19%	N=52	100%	N=268
Treating all residents fairly	14%	N=39	30%	N=82	18%	N=48	14%	N=36	24%	N=63	100%	N=268

Table 45: Question 13

Please rate how important, if at all, you think it is for the Dover community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Dover	59%	N=155	29%	N=77	12%	N=32	0%	N=1	100%	N=265
Overall ease of getting to the places you usually have to visit	25%	N=66	55%	N=146	19%	N=50	1%	N=3	100%	N=265
Quality of overall natural environment in Dover	42%	N=111	43%	N=114	15%	N=39	1%	N=1	100%	N=265
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	41%	N=110	41%	N=109	17%	N=46	0%	N=0	100%	N=265
Health and wellness opportunities in Dover	30%	N=79	42%	N=111	25%	N=66	3%	N=9	100%	N=264
Overall opportunities for education and enrichment	32%	N=85	45%	N=119	17%	N=46	6%	N=15	100%	N=265
Overall economic health of Dover	43%	N=114	50%	N=133	6%	N=17	0%	N=1	100%	N=265
Sense of community	32%	N=84	51%	N=136	16%	N=42	1%	N=3	100%	N=265

Table 46: Question 14

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Don't know		Total	
Public transportation (COAST, FasTrans, Transportation center)	31%	N=79	51%	N=130	13%	N=33	5%	N=14	100%	N=257
Communication with citizens (newsletter, program brochures, Web site)	29%	N=74	46%	N=119	22%	N=57	3%	N=7	100%	N=257
City Hall office hours (auto registration, vital records, tax assessing)	17%	N=45	58%	N=149	23%	N=59	2%	N=5	100%	N=259
Business retention and economic development	55%	N=142	41%	N=105	4%	N=10	0%	N=1	100%	N=258
Downtown public parking	34%	N=87	43%	N=111	22%	N=55	1%	N=3	100%	N=257
Programs for low-income families (health services, housing, childcare)	51%	N=131	37%	N=96	7%	N=18	5%	N=14	100%	N=258
Youth drug/alcohol prevention efforts (Youth to Youth, DARE)	42%	N=109	34%	N=87	21%	N=55	3%	N=7	100%	N=259
Community oriented policing (downtown/neighborhood patrols)	34%	N=90	44%	N=114	18%	N=48	3%	N=9	100%	N=260
Middle/high school assigned police officer	33%	N=85	33%	N=87	29%	N=75	5%	N=13	100%	N=260
Traffic related police patrols (stop sign, speed, crosswalk enforcement)	18%	N=48	42%	N=109	37%	N=96	3%	N=7	100%	N=260
Victims of crime assistance (case consultation, legal system support)	42%	N=109	45%	N=118	6%	N=16	6%	N=16	100%	N=259
Emergency police/fire response (crimes in progress, fire, rescue)	84%	N=218	12%	N=32	1%	N=2	3%	N=9	100%	N=261

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Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N
Emergency ambulance response (advanced life support)	79%	N=205	14%	N=37	2%	N=4	5%	N=13	100%	N=260
Fire and life safety public education efforts (home and business)	28%	N=72	51%	N=130	16%	N=42	4%	N=10	100%	N=253
Animal control (investigate complaints, retrieve/shelter stray animals)	13%	N=33	49%	N=124	34%	N=87	4%	N=11	100%	N=256
Building inspections (plumbing, electrical, safety codes)	27%	N=70	53%	N=136	14%	N=36	5%	N=12	100%	N=255
Health inspections (restaurants, housing standards, disease control)	55%	N=141	41%	N=105	2%	N=6	2%	N=4	100%	N=255
Municipal building maintenance (custodial/preventative maintenance)	19%	N=47	65%	N=164	15%	N=37	2%	N=5	100%	N=252
Parks and playground maintenance (grounds, equipment, safety upgrades)	37%	N=95	58%	N=146	4%	N=9	1%	N=3	100%	N=254
Youth playground and summer camp programs	26%	N=66	54%	N=138	16%	N=41	4%	N=10	100%	N=255
Indoor pool and related year-round recreation activities	21%	N=53	48%	N=121	26%	N=65	6%	N=15	100%	N=254
Outdoor pool and related summer only recreation activities	14%	N=36	48%	N=124	31%	N=80	6%	N=16	100%	N=256
Community Fitness Center/Gymnasium and related recreation activities	19%	N=49	47%	N=120	27%	N=69	7%	N=17	100%	N=255
Teen Center and related recreation activities	29%	N=74	54%	N=138	15%	N=38	3%	N=7	100%	N=256
Senior Center and related recreation activities	22%	N=56	62%	N=158	14%	N=36	2%	N=4	100%	N=255
Community events/programs (4th of July, Coheco Arts, Holidays)	25%	N=64	55%	N=142	19%	N=50	1%	N=3	100%	N=258
Availability of public meeting space for organizations and non-profit groups	16%	N=40	48%	N=124	33%	N=84	3%	N=8	100%	N=256
Street, sidewalk and curb maintenance	52%	N=134	43%	N=111	5%	N=12	1%	N=3	100%	N=260
Storm run-off drainage system maintenance	45%	N=115	44%	N=114	7%	N=17	4%	N=12	100%	N=258
Roadside tree trimming and weed control	24%	N=61	58%	N=151	17%	N=44	1%	N=3	100%	N=259
Recycling Center hours	10%	N=25	54%	N=139	30%	N=78	6%	N=15	100%	N=256
Curbside solid waste and recycling pick up	47%	N=121	41%	N=105	8%	N=20	4%	N=10	100%	N=256
Streetscape maintenance (flowers, litter, decorative lights, street signage)	22%	N=55	51%	N=130	24%	N=61	3%	N=8	100%	N=255
Street snow plowing	76%	N=194	23%	N=60	0%	N=1	0%	N=1	100%	N=256
Sidewalk snow plowing	58%	N=148	39%	N=99	2%	N=6	0%	N=1	100%	N=254
Library hours of operation	24%	N=61	53%	N=136	22%	N=56	1%	N=3	100%	N=256
Library children's room and related programming	24%	N=62	56%	N=143	16%	N=41	4%	N=11	100%	N=256
Library materials (literature, audio, historical documents, museum passes)	28%	N=72	52%	N=132	17%	N=44	2%	N=6	100%	N=254
Library public computer availability	19%	N=47	52%	N=133	25%	N=64	4%	N=9	100%	N=253
Public Schools	72%	N=181	20%	N=50	4%	N=9	5%	N=13	100%	N=253
Extracurricular (school) activities	37%	N=93	44%	N=110	13%	N=33	7%	N=17	100%	N=253
Student transportation	48%	N=122	40%	N=102	5%	N=14	6%	N=16	100%	N=254

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Table 47: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recycle at home	4%	N=10	3%	N=8	2%	N=4	14%	N=36	77%	N=197	100%	N=256
Purchase goods or services from a business located in Dover	0%	N=0	1%	N=3	32%	N=81	50%	N=128	17%	N=43	100%	N=256
Eat at least 5 portions of fruits and vegetables a day	4%	N=10	10%	N=26	32%	N=82	42%	N=106	12%	N=30	100%	N=254
Participate in moderate or vigorous physical activity	3%	N=7	11%	N=29	43%	N=110	28%	N=72	14%	N=36	100%	N=254
Read or watch local news (via television, paper, computer, etc.)	3%	N=8	10%	N=26	19%	N=48	37%	N=95	31%	N=78	100%	N=255
Vote in local elections	4%	N=10	4%	N=11	10%	N=26	17%	N=42	65%	N=166	100%	N=255

Table 48: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	13%	N=34
Very good	51%	N=132
Good	29%	N=75
Fair	4%	N=9
Poor	3%	N=7
Total	100%	N=256

Table 49: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=16
Somewhat positive	18%	N=47
Neutral	44%	N=113
Somewhat negative	28%	N=72
Very negative	4%	N=9
Total	100%	N=256

Table 50: Question D4

What is your employment status?	Percent	Number
Working full time for pay	61%	N=153
Working part time for pay	13%	N=34
Unemployed, looking for paid work	8%	N=19
Unemployed, not looking for paid work	1%	N=3
Fully retired	17%	N=44
Total	100%	N=252

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Table 51: Question D5

Do you work inside the boundaries of Dover?	Percent	Number
Yes, outside the home	31%	N=75
Yes, from home	12%	N=30
No	57%	N=138
Total	100%	N=244

Table 52: Question D6

How many years have you lived in Dover?	Percent	Number
Less than 2 years	17%	N=43
2 to 5 years	22%	N=57
6 to 10 years	15%	N=39
11 to 20 years	19%	N=48
More than 20 years	27%	N=69
Total	100%	N=256

Table 53: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	52%	N=174
Building with two or more homes (duplex, townhome, apartment or condominium)	46%	N=155
Mobile home	1%	N=4
Other	1%	N=4
Total	100%	N=337

Table 54: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	41%	N=140
Owned	59%	N=198
Total	100%	N=338

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Table 55: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	0%	N=0
\$300 to \$599 per month	4%	N=9
\$600 to \$999 per month	19%	N=45
\$1,000 to \$1,499 per month	31%	N=74
\$1,500 to \$2,499 per month	34%	N=82
\$2,500 or more per month	12%	N=27
Total	100%	N=238

Table 56: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	71%	N=169
Yes	29%	N=69
Total	100%	N=238

Table 57: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	74%	N=190
Yes	26%	N=66
Total	100%	N=256

Table 58: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	7%	N=17
\$25,000 to \$49,999	20%	N=48
\$50,000 to \$99,999	33%	N=80
\$100,000 to \$149,999	26%	N=62
\$150,000 or more	15%	N=35
Total	100%	N=241

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Table 59: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	97%	N=246
Yes, I consider myself to be Spanish, Hispanic or Latino	3%	N=7
Total	100%	N=253

Table 60: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=6
Asian, Asian Indian or Pacific Islander	3%	N=6
Black or African American	2%	N=6
White	97%	N=242
Other	4%	N=11

Total may exceed 100% as respondents could select more than one option.

Table 61: Question D15

In which category is your age?	Percent	Number
18 to 24 years	10%	N=33
25 to 34 years	24%	N=83
35 to 44 years	19%	N=63
45 to 54 years	18%	N=61
55 to 64 years	12%	N=40
65 to 74 years	14%	N=49
75 years or older	3%	N=11
Total	100%	N=339

Table 62: Question D16

What is your sex?	Percent	Number
Female	55%	N=186
Male	45%	N=152
Total	100%	N=338

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Table 63: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	76%	N=194
Land line	11%	N=28
Both	13%	N=32
Total	100%	N=255