



CITY OF DOVER, NEW HAMPSHIRE

FY2024 PROPOSED BUDGET



Dover Public Library

**Presented to the City Council
On March 1, 2023**

By Denise LaFrance

Dover Public Library Vision:

To be a Library that is the center of the community, fosters innovation, awakens curiosity, inspires learning and provides simple enjoyment for all members—for free.



Our volunteers are engaged!



Our community is engaged!



Our community is engaged!





Library staff
are engaged!



Key Strategic Goal Accomplishments FY 2023

1

Customer Focused Service:

Removed barriers to service by eliminating fines and removing time limit on public computers.

2

Product & Process:

- Library website was redesigned to be more mobile friendly and 508/ADA compliant
- Upgraded WIFI to cover the entire Library building
- Digitized 33 years of the Foster's Daily Democrat

Key Strategic Goals FY 2024

1

Product & Process:

Improve our meeting room functionality by expanding technology to make them more effective community spaces.

2

Product & Process:

Work with architects to remove physical barriers to access in our Library building and increase community space for study, collaboration and play.

3

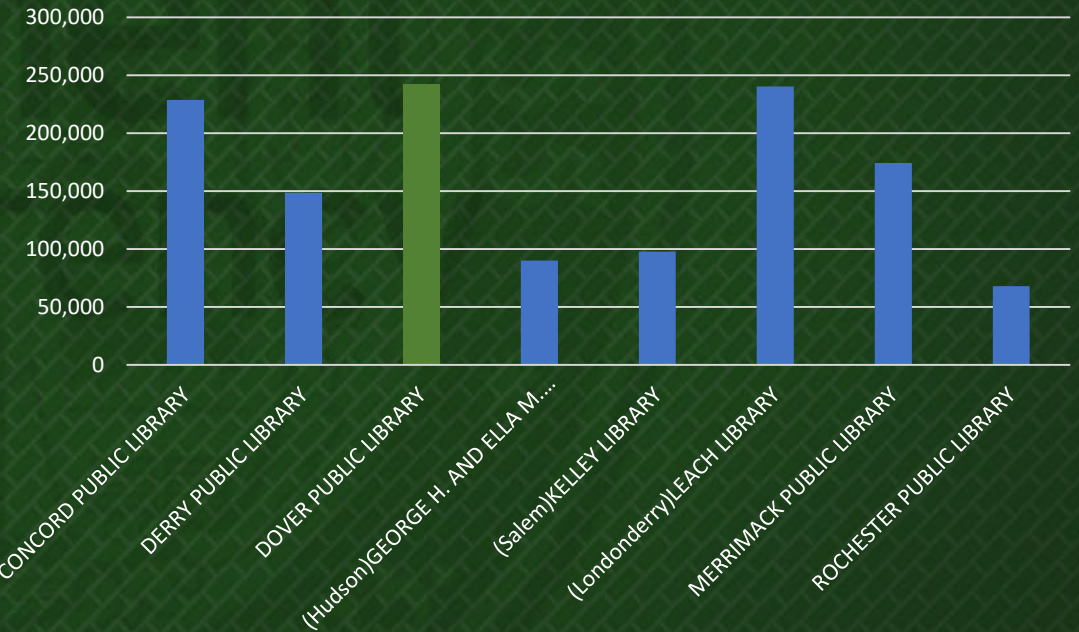
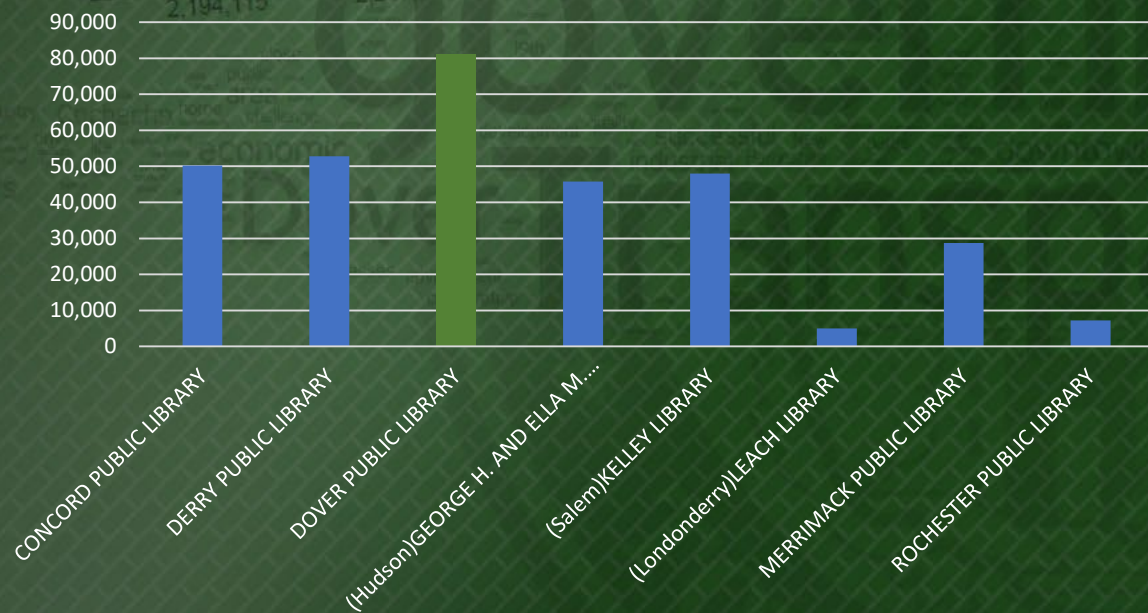
Workforce Focus:

Increase opportunities for staff to attend continuing education and learn about new programs and services to bring to our community.

How we compare:

Library Visits

Total Circulation

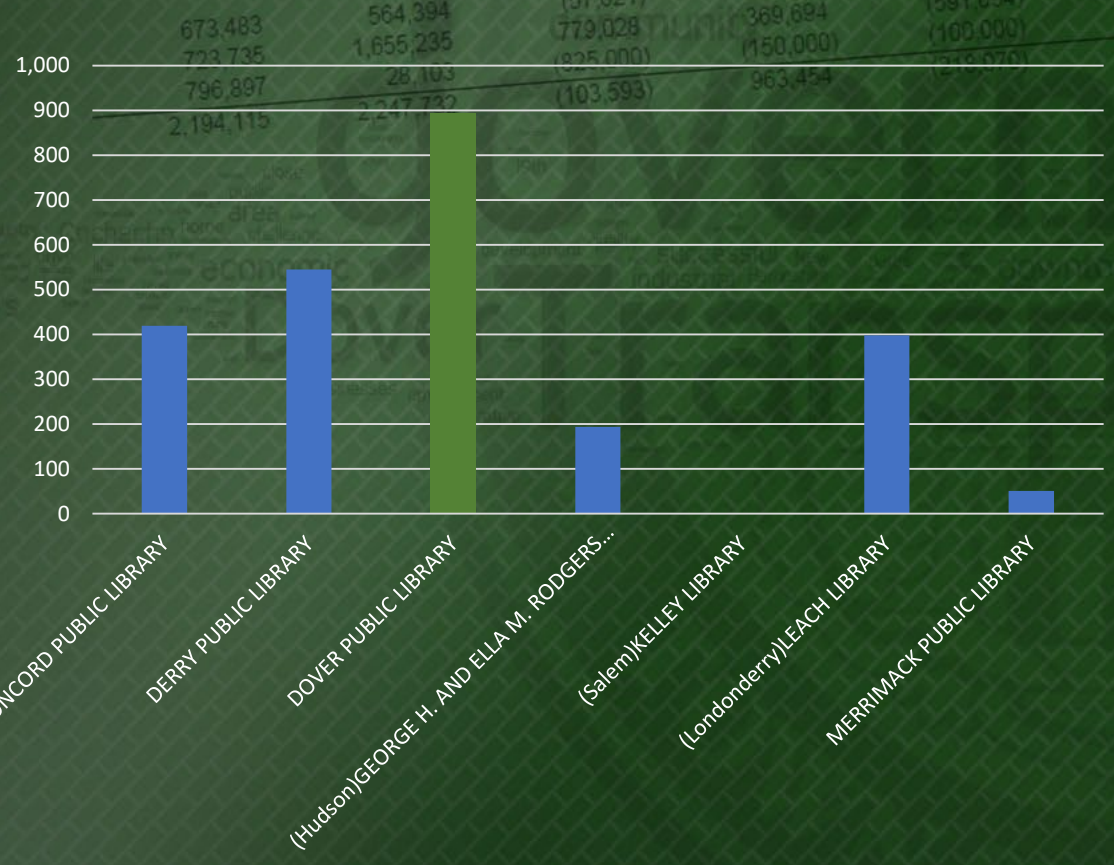


Source: New Hampshire State Library. 2021 Complete Library Statistics.

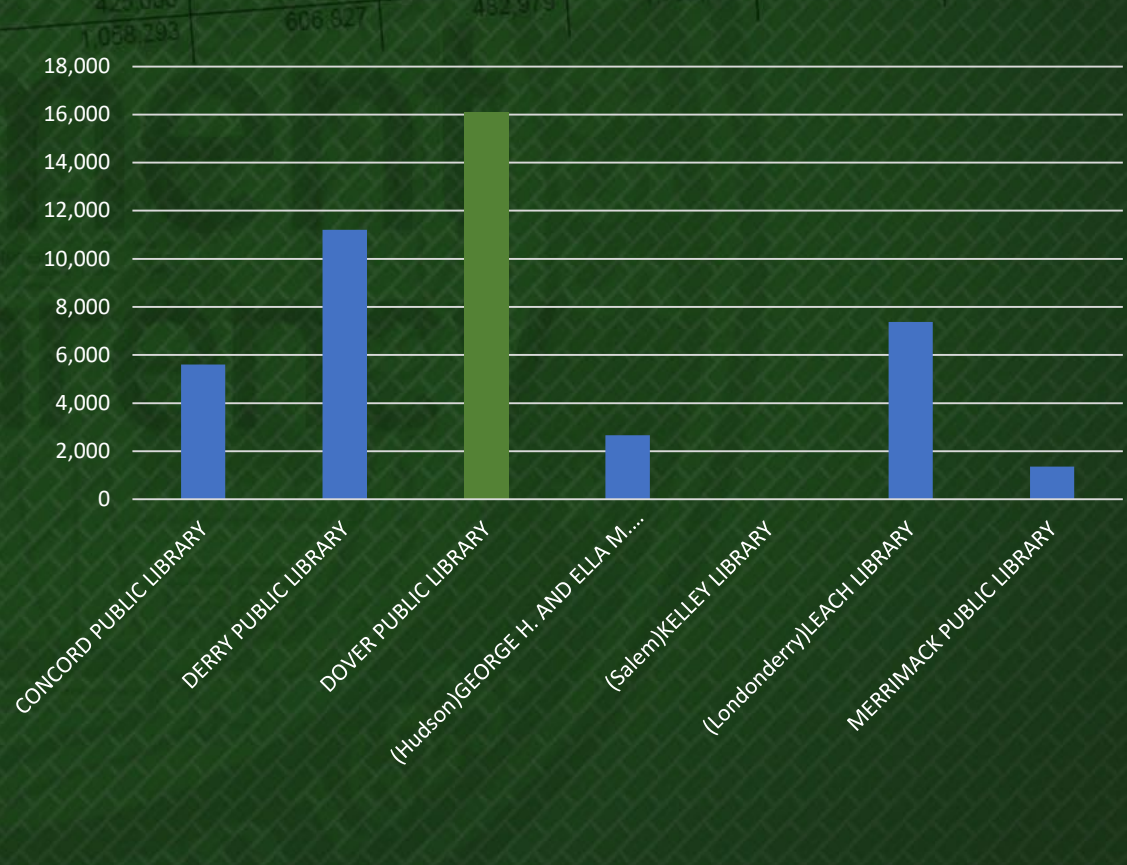
https://www.nh.gov/nhsl/lds/public_library_stats.html

How we compare:

Number of Programs

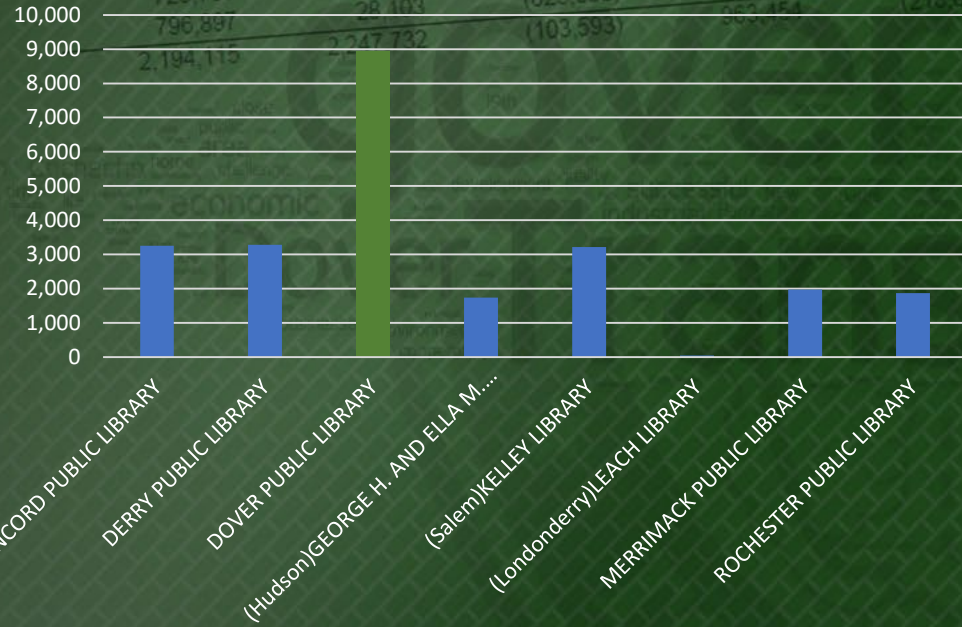


Program Attendance

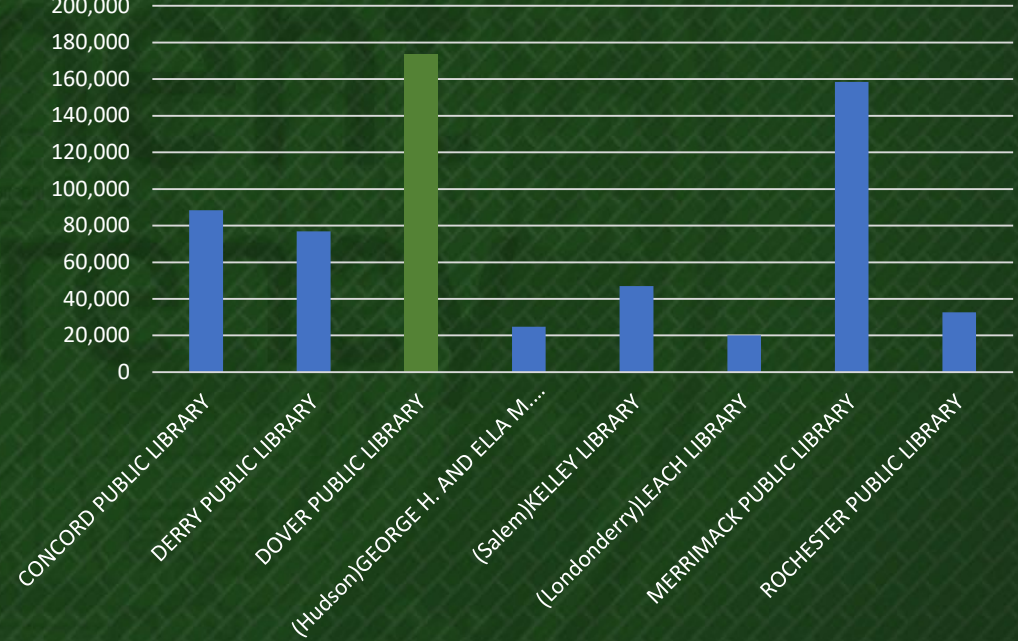


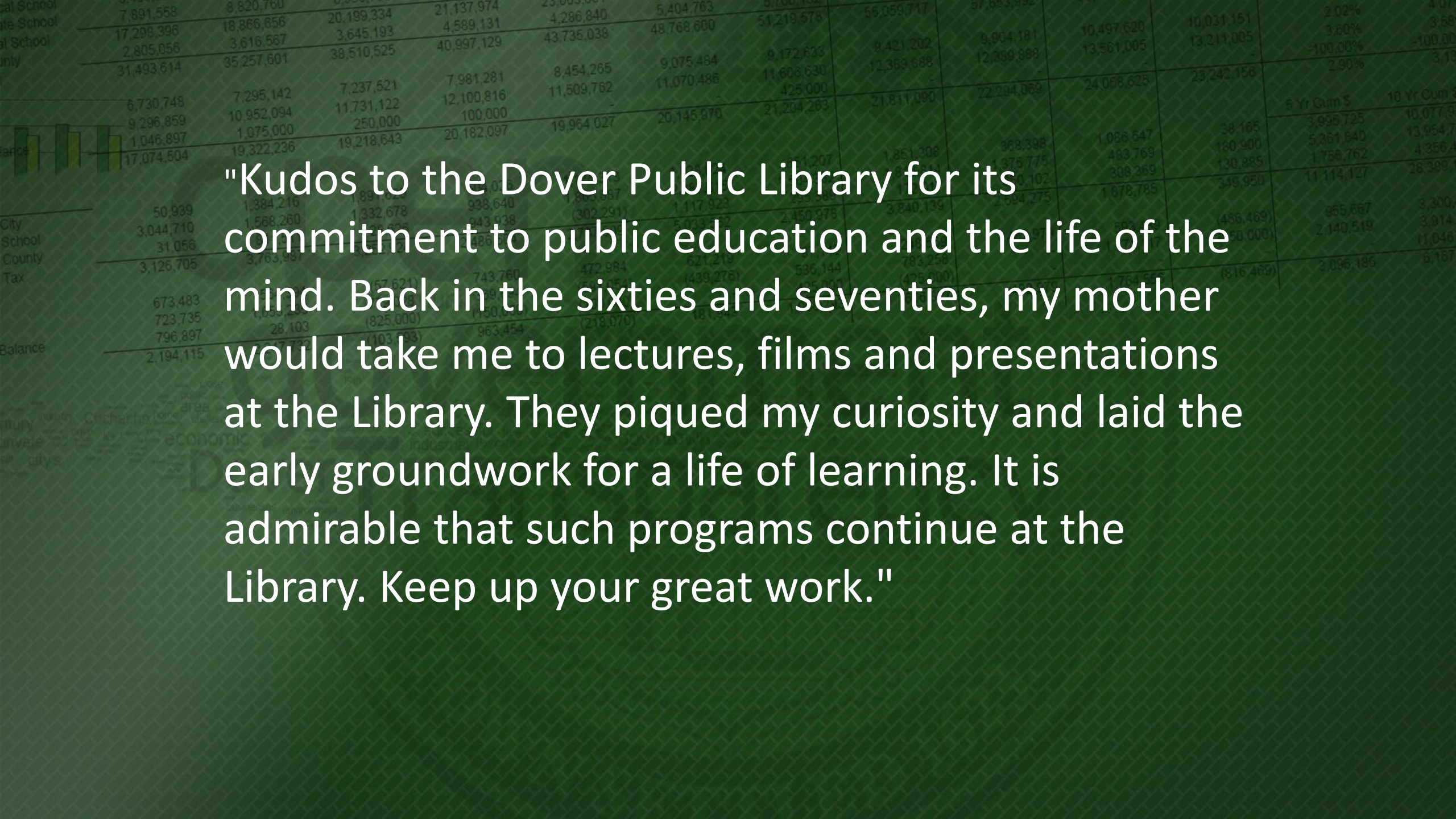
How we compare:

Public Internet Uses



Library Website Visits





"Kudos to the Dover Public Library for its commitment to public education and the life of the mind. Back in the sixties and seventies, my mother would take me to lectures, films and presentations at the Library. They piqued my curiosity and laid the early groundwork for a life of learning. It is admirable that such programs continue at the Library. Keep up your great work."