

Report for the City Manager Community Services Department

Date: April 9, 2026



The purpose of this document is to summarize the work the City of Dover Community Services Department from March 1st through March 31st, 2026.

National Public Works Week

May 17-23, 2026



The theme for this year's National Public Works Week is "Rooted in Service, Powered by Community". This theme acknowledges that the roots of service run deep in public works. It's what has propelled public works innovations that have helped our communities evolve into places where people can lead lives of purpose and possibility. Some work, like building roads and bridges, is highly visible, while other public works contributions, like maintaining water and sewer systems, are sometimes hidden from view. Together, these efforts form the foundation of thriving communities, reminding us that every project, seen or unseen, powers the connection between service and the people it supports.

To celebrate National Public Works Week, CS will be hosting its 3rd annual Open House/Touch-A-Truck on Saturday, May 16th from 11am-2pm.





SAVE THE DATE!



Community Services
Dover, NH



Trucks • Family Fun • Food Truck • FREE Ice Cream

3rd Annual Community Services Touch - A - Truck and Open House



Saturday, May 16th 11AM - 2PM
271 Mast Road
Dover, NH



Community Services
Dover, NH

Staff News

Community Services Education:

Dan Lynch, Utilities Superintendent; attended the DPD326AT: Concepts and Practices of Drinking Water Distribution, D2-D4, presented by NEWWA and held Tuesday afternoons in March, April & May. The program was held in Holliston, MA.

Kevin Sullivan, Streets & Stormwater Supervisor; attended the TTC-V-0122- Communication Strategies for Public Works, presented by University of New Hampshire. The course was held in Concord, NH.

Planning Board (Ken Mavrogeorge):

In March 2026, the Dover Planning Board held two regular meetings on the 10th and the 24th. During the March 10th session, the board discussed a handful of projects, including a site review at 103 Court Street, a proposal to purchase 4 residential units through Transfer of Development Rights by 6 Brick Road, LLC and two conditional use permits.

The March 24th meeting focused on a handful of Conditional Use Permits including last month's request for a five-story mixed-use building at 9-11 Mechanic Street which was approved with subsequent conditions. An expansion to the Eversource Substation on Cochecho Street which will have permanent wetland impacts and will need NHDES Wetlands Bureau to grant approval. The proposal of a four-unit townhouse at 24 Winter Street. A request for Transfer of Developmental Rights for two units, to have a total of four units at 89 Stark Ave and the proposal of a four story, 94-room hotel at 47 Central Ave.

Dover Utilities Commission (Krystian Kozłowski):

On March 16th, 2026 the DUC discussed the reallocation of Water Investment Fees.

Transportation Advisory Committee (TAC) (Matthew Gibbons):

TAC met on March 23rd, 2026. The committee discussed a couple of community requests, including:

- Pedestrian protection on Durham Road (DHS/DMS). Patrols during start and end of the school day was suggested
- Speed concerns and increase in traffic on Back and Middle Road due to the Waterfront Development. A temporary placement of a radar speed trailer as an option

The next meeting is scheduled for May 18th, 2026.

Technical Review Committee (Matthew Gibbons):

The Technical Review Committee met once in March 2026, where Engineering reviewed the proposal to construct a residential and commercial building at 28 Dover Point Rd. The committee first reviewed this proposal which involves the construction of a two-story, 3,048± square-foot mixed use building. This 6-unit project includes three commercial units on the first floor and three residential on the second floor.



Seacoast Stormwater Coalition (SSC) (Time Puls):

The SSC met on March 18th, 2026; topics included:

- New pet waste outreach resources #Bag it. #Trash it. Protect our community
- Clarification from EPA on permit publish dates: MA & NH MS4 permits late 2026
- Reminder of presentations for Clean Water and Drinking Water State Revolving Fund during the week of April 13–17, 2026

Customer Service

Community Services works hard to live up to the Department’s name by receiving and responding to Service Requests as quickly as possible. For example, Solid Waste and Recycling staff routinely field service requests for missed trash pickups, overflowing bins, and other recycling center related questions and concerns. The below table is a summary of Service Requests across the various Divisions of Community Services:

Service Calls - March 2026

Division	Logged Service Calls	Resolved Service Calls	Created Work Orders	Closed Work Orders
Engineering	23	11	18	11
<i>Year to date</i>	40	20	40	27
Facilities, Grounds & Cemeteries	109	93	113	89
<i>Year to date</i>	258	229	282	241
Solid Waste	85	73		
<i>Year to date</i>	216	194		
Streets and Stormwater	121	85	81	43
<i>Year to date</i>	398	337	160	113
Utilities	38	31	136	84
<i>Year to date</i>	165	104	603	418
Water Treatment	1	0	45	44
<i>Year to date</i>	5	4	141	78
Wastewater Treatment	0	0	368	402
<i>Year to date</i>	0	0	944	1964

Note: Utilities Division had many service calls associated with the ongoing Water Service Line Inventory project. Community Services are scheduling Inspections into May at this time.



Streets and Stormwater

Operational Control

March was a typical New England month. Dover had four (4) plowable events, and one (1) overnight snow removal in the first half of the month and then began our Spring tasks, such as sweeping streets and sidewalks.

A Look Ahead

Continued attention will be given to the remaining service requests, and efforts will be made to address them promptly. Crews will be focused on filling potholes, repairing the damages from winter and sweeping. The sweeping of all streets, parking lots and schools, weather permitting typically takes the crew about 8 weeks to complete.



Figure 1: Downtown snow removal on March 1st.



Figure 2: Drain line replacement in the orchard Street parking lot.



Figure 3: First pass with the Sweeper to clean up Leather's Lane.

Snow Report

City of Dover, New Hampshire

Community Services



Title: Winter Events	Season: 25-26
DATE: 4/6/2026	

FY2026 Amount Budgeted:	Total inches	\$150,000.00	\$90,000.00	\$226,564.00	\$10,000.00	\$17,415.00	\$493,979.00	100%								
FY2026 Amount YTD	81.75	4457.51	\$221,947.81	\$123,174.80	3541.13	\$265,655.57	92.40	\$2,217.60	574.50	\$21,652.91	5790.00	\$7,816.50	10314.00	\$979.83	\$643,445.02	130%

Event #	Start Date of Event	End Date of Event	Weather Condition	Parking Ban	Accumulation (in)	Total OT Hours	Total OT Cost (\$)	Contractor Cost (\$)	Salt (tons @ 1.1 tons per yard)	Salt Cost (\$75.02 per ton)	Sand (tons)	Sand Cost (\$24 per ton)	Salt/Sand Mix (yards)	Salt/Sand Mix Cost (\$37.69 per yard)	MgCl (gal)	MgCl Cost (\$1.35 per gal)	Brine (gal)	Brine Cost (\$0.095/gal)	Total Event Cost (\$)	Total of Budget (%)
25-26-01	11/24/2025	11/24/2025	Icy Roads		0.00	14.50	\$ 708.12	\$ -	12.65	\$ 949.00	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ -	\$ -	\$ 1,657.12	
25-26-02	12/1/2025	12/1/2025	Icy Roads		0.00	6.35	\$ 247.97	\$ 220.00	12.10	\$ 907.74	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 1,375.71	
25-26-03	12/2/2025	12/3/2025	Snow	Yes	7.00	359.01	\$ 16,473.97	\$ 13,797.50	246.40	\$ 18,484.93	8.40	\$ 201.60	8.00	\$ 301.52	470.00	\$ 634.50	0.00	\$ -	\$ 49,894.02	
25-26-04	12/10/2025	12/10/2025	Icy Roads		0.00	37.38	\$ 1,649.07	\$ 330.00	59.40	\$ 4,456.19	14.00	\$ 336.00	8.00	\$ 301.52	500.00	\$ 675.00	0.00	\$ -	\$ 7,747.78	
25-26-05	12/14/2025	12/15/2025	Snow	Yes	3.50	213.39	\$ 9,833.55	\$ 3,135.00	283.25	\$ 21,249.42	5.60	\$ 134.40	18.50	\$ 697.27	1000.00	\$ 1,350.00	0.00	\$ -	\$ 36,399.63	
25-26-06	12/23/2025	12/24/2025	Snow	Yes	7.50	325.40	\$ 15,378.86	\$ 8,205.00	189.75	\$ 14,235.05	4.20	\$ 100.80	72.00	\$ 2,713.68	820.00	\$ 1,107.00	1137.00	\$ 108.02	\$ 41,848.40	
25-26-07	12/26/2025	12/26/2025	Cleanup		0.00	80.63	\$ 3,828.54	\$ 3,000.00	34.10	\$ 2,558.18	0.00	\$ -	27.00	\$ 1,017.63	80.00	\$ 108.00	0.00	\$ -	\$ 10,512.35	
25-26-08	12/27/2025	12/27/2025	Snow		1.50	75.33	\$ 3,552.05	\$ 920.00	119.35	\$ 8,953.64	0.00	\$ -	11.00	\$ 414.59	0.00	\$ -	0.00	\$ -	\$ 13,840.28	
25-26-09	12/29/2025	12/29/2025	Icy Roads		0.00	42.50	\$ 2,088.51	\$ 220.00	42.90	\$ 3,218.36	4.20	\$ 100.80	53.00	\$ 1,997.57	0.00	\$ -	0.00	\$ -	\$ 7,625.24	
25-26-10	12/29/2025	12/30/2025	Icy Roads		0.25	59.36	\$ 2,944.92	\$ 440.00	77.00	\$ 5,776.54	26.60	\$ 638.40	38.50	\$ 1,451.07	0.00	\$ -	0.00	\$ -	\$ 11,250.93	
25-26-11	1/1/2026	1/1/2026	Snow		1.00	58.37	\$ 2,649.12	\$ 1,030.00	105.60	\$ 7,922.11	0.00	\$ -	21.00	\$ 791.49	20.00	\$ 27.00	0.00	\$ -	\$ 12,419.72	
25-26-12	1/5/2026	1/6/2026	Snow		2.00	154.04	\$ 7,186.94	\$ 2,245.00	187.00	\$ 14,028.74	0.00	\$ -	15.50	\$ 584.20	0.00	\$ -	0.00	\$ -	\$ 24,044.88	
25-26-13	1/7/2026	1/7/2026	Icy Roads		4.50	46.41	\$ 2,270.72	\$ 770.00	138.60	\$ 10,397.77	22.40	\$ 537.60	8.00	\$ 301.52	0.00	\$ -	0.00	\$ -	\$ 14,277.61	
25-26-14	1/17/2026	1/17/2026	Snow		4.50	212.91	\$ 8,907.15	\$ 3,595.00	238.70	\$ 17,907.27	0.00	\$ -	14.00	\$ 527.66	0.00	\$ -	0.00	\$ -	\$ 30,937.08	
25-26-15	1/18/2026	1/19/2026	Snow	Yes	4.50	329.92	\$ 15,191.64	\$ 7,310.00	173.80	\$ 13,038.48	0.00	\$ -	52.50	\$ 1,978.73	170.00	\$ 229.50	0.00	\$ -	\$ 37,748.34	
25-26-16	1/22/2026	1/22/2026	Snow		1.00	30.43	\$ 1,618.59	\$ 220.00	38.50	\$ 2,888.27	0.00	\$ -	10.00	\$ 376.90	0.00	\$ -	0.00	\$ -	\$ 5,103.76	
25-26-17	1/25/2026	1/27/2026	Snow	Yes	15.00	338.72	\$ 18,348.84	\$ 17,460.00	234.30	\$ 17,577.19	2.80	\$ 67.20	121.50	\$ 4,579.34	420.00	\$ 567.00	2246.00	\$ 213.37	\$ 58,812.93	
25-26-18	1/29/2026	1/29/2026	**Clean Up**	Yes	0.00	151.53	\$ 6,941.61	\$ 8,163.75	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 15,125.36	
25-26-19	1/29/2026	1/30/2026	**Clean Up**	Yes	0.00	150.50	\$ 7,226.26	\$ 8,048.47	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 13,274.75	
25-26-20	2/5/2026	2/5/2026	**Clean Up**		1.50	15.70	\$ 802.57	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 802.57	
25-26-18	2/7/2026	2/7/2026	Snow		1.50	103.54	\$ 4,613.86	\$ 2,265.00	160.00	\$ 12,003.20	0.00	\$ -	0.00	\$ 0	80.00	\$ 108.00	0.00	\$ -	\$ 18,990.06	
25-26-19	2/10/2026	2/11/2026	Snow	Yes	7.50	235.91	\$ 13,236.63	\$ 8,350.00	146.85	\$ 11,016.69	4.20	\$ 100.80	20.00	\$ 753.80	0.00	\$ 0	0.00	\$ -	\$ 33,457.92	
25-26-20	2/20/2026	2/21/2026	Snow		5.00	394.96	\$ 20,810.03	\$ 4,495.00	194.15	\$ 14,565.13	0.00	\$ -	27.50	\$ 1,036.48	780.00	\$ 1,053.00	6931.00	\$ 658.45	\$ 42,618.08	
25-26-21	2/23/2026	2/23/2026	Snow	Yes	10.00	248.51	\$ 12,944.91	\$ 10,945.08	234.30	\$ 17,577.19	0.00	\$ -	32.00	\$ 1,206.08	670.00	\$ 904.50	0.00	\$ -	\$ 43,577.76	
25-26-22	2/25/2026	2/25/2026	Snow		1.00	67.91	\$ 3,460.99	\$ 2,260.00	122.10	\$ 9,159.94	0.00	\$ -	0.00	\$ -	80.00	\$ 108.00	0.00	\$ -	\$ 14,988.93	
25-26-23	2/27/2026	2/27/2026	**Clean Up**		0.00	38.19	\$ 2,296.54	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 2,296.54	
25-26-24	3/1/2026	3/2/2026	**Clean Up**	Yes	0.00	150.90	\$ 6,968.84	\$ 5,212.50	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 14,182.34	
25-26-23	3/3/2026	3/4/2026	Snow		4.00	209.19	\$ 12,049.16	\$ 6,382.50	227.70	\$ 17,082.05	0.00	\$ -	2.00	\$ 75.38	700.00	\$ 945.00	0.00	\$ -	\$ 36,534.09	
25-26-24	3/5/2026	3/6/2026	Snow	Yes	2.50	166.07	\$ 9,621.39	\$ 4,995.00	213.95	\$ 16,050.53	0.00	\$ -	14.50	\$ 546.51	0.00	\$ -	0.00	\$ -	\$ 31,213.42	
25-26-25	3/7/2026	3/7/2026	Icy Roads		0.00	15.00	\$ 703.76	\$ -	9.90	\$ 742.70	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 1,446.46	
25-26-26	3/14/2026	3/14/2026	Snow		2.50	58.86	\$ 2,915.06	\$ 1,140.00	38.78	\$ 2,909.28	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 6,964.34	



Engineering

Cochecho Waterfront Redevelopment:

The month of March sustained below-average temperatures; making the site wide focus on post-winter maintenance and debris clearing.

Pavilion Building

The Pavilion is substantially complete pending the final punch list. Current constraints are the finishing of painting, exterior caulking and stone grouting. These tasks remain on hold due to temperature sensitivity.

Formal start up of mechanical and plumbing systems will commence once weather allows for the completion of the building envelope.

Granite Toe Wall

Construction is officially finished. Armor stone placement at the base of the wall is complete and sheet pile cofferdams and supports have been successfully removed. Work crews are shifting focus to subsurface utility preparation, landscaping and sub-grading for upcoming paver installation.

Residential Progress:

- Building D Development
 - The Certificate of Occupancy progress is underway.
- Building F Development
 - The structural steel for the first floor is set; detail work and sheet pan installation are currently underway. Utility infrastructure such as water, sanitary sewer and drainage is nearing 100% completion.
 - The construction of the concrete block retaining wall on the East elevation has commenced.
- Topolino
 - The site's first commercial suite was scheduled to open on March 31st for business.



Figure 4: While the completion of the Pavilion is pending due to the temperature sensitivity tasks the crews were able to finish the granite toe wall.



Figure 5: First floor structural steel is set for Building F.

Dredge Cell Closure and Maglaras Park Redevelopment

Dover staff submitted the Annual Facility Report for Active Solid Waste Facilities to NHDES Solid Waste Management Bureau (SWMB) for the Dredge Cell. City Consultant, Verdantas, and City staff completed the Dover Dredge Cell – Solid Waste Waiver Application, Request for More Information (RFMI) from NHDES SWMB.

Signed notification letters were mailed to abutters, City Manager's Office, and members of the Dover-Rochester Solid Waste District as required by NHDES SWMB regarding the Solid Waste Waiver Application. The Solid Waste Waiver Application was mailed to and received by Dover City Clerk's office and will be available for public review until final action on the application is taken by NHDES.

Verdantas met with Mike Schlosser of the NHDES Alteration of Terrain Bureau to discuss updates to the Maglaras Park Redevelopment and Dover Dredge Cell designs in response to the RFMI. Mr. Schlosser indicated that compliance with Env-Wq 1507.05 Channel Protection requirements is unlikely to be met given site constraints, i.e., inability to infiltrate stormwater. Therefore, a waiver request will be necessary, which can be addressed through the RFMI process and a separate application and review will not be needed. Mr. Schlosser provided several design refinements and supplemental calculations that he indicated will help streamline the review and approval process if incorporated into the revised submittal. Verdantas' design team is reviewing the calculations and will provide an update.

Isaac Lucas Circle Drainage Improvements

Community Services received a call from a resident concerned about drainage work. The City of Dover's Environmental Projects Manager completed a site visit and determined that the issue is a result of the neighborhood being constructed in a wetlands complex. The drainage easement maintenance created a swale with minimal slope to match existing culvert and roadway elevations. The EPM plans to monitor drainage through the easement over the spring / summer to determine if additional work is required and/or can improve the situation.

Landing Way Stormwater Improvements

The Environmental Projects Manager is working on an Expedited Minimum Impact Wetlands Permit Application. The application is 90% complete and is awaiting signature. The Dover Conservation Commission is a required signatory, they will be reviewing the project at their next meeting on April 13th. The Shoreland Permit by Notification has been started.

Tolend Landfill Groundwater Sampling

The City of Dover's Environmental Projects Manager is managing invoices and billing associated with the Landfill groundwater sampling and monitoring effort. Also, to work with Community Services Director and Finance Department to process 2026 budget paperwork for continued Tolend Landfill Technical Services.



Blue Granite Environmental conducted the monthly 3-day cleaning event to include cleaning / pigging the offsite 6-inch force main, on-site force main and gravity lines, and cleaning of the on-site lift station. This is to clear the lines of built-up iron deposits that requires this routine maintenance effort.

Upper Square

In the month of March, the City had a spotlight installed on the light fixture in Upper Square to showcase the American flag.



Figure 6: Upper Square Island gained a small addition that is making things very bright.

Water Service Line Inventory (WSLI)

Staff continues to respond to inquiries following the December service line notifications. These notices informed customers where the City lacks documentation of water service materials and outlined the ongoing steps being taken to identify and document these unknown service lines.

Permit and License Summary for March 2026:

Driveway Permits:	11
Utility Licenses:	1
Paving Licenses:	2
Excavation Permits:	3
Certificate of Occupancy Inspections:	8
Construction Permits:	1
Obstruction Permits:	2

Wastewater Permit Review Summary for March 2026:

Sewer Connection Permit:	1
Septic Design Reviews:	2

Preconstruction Meetings

One preconstruction meeting was held in March for the following project: 306 Dover Point Road which includes 2 duplexes and a single-family home

Site Review/Construction Oversight

Engineering Technician, Jordan Chambers, continues to conduct oversight of private construction projects approved by the Planning Board. Projects that are underway or have been completed include:

- Mixed Use Residential – The Station (2 Grove Street)
- Waterfront Private Development
- Pointe Place
- Fisher St. Residential (Lenox Dr)
- McIntosh Commons
- 59 Tolend Road
- 110-114 Silver Street
- 180 Tolend Road
- 17 Summer Street
- 73 Locust Street (Dover Public Library)
- Dover Fields (Route 108 & Mast Road)
- Gulf Rd / Oak St (Emerson Ridge)
- 136 Locust Street
- 34 Industrial Drive
- 1 Cold Springs Road
- 44 Third Street
- 30 Grapevine Drive (McDonald's)
- 210 Tolend Road (Ambrose Woods)
- 831 Central Ave (Fitness Center)
- 306 Dover Point Road

Utilities

Maintenance and Emergency Response

During the month of March, Community Services Utilities Crews assisted SUR with rerouting a Water main on Court Street that was in conflict with a drainage structure.

With the snow just about melted, prepping and hot topping of the previous months Water main breaks has begun as well as addressing repairs such as potholes and sink holes from the harsh Winter weather.



Figure 8: Sink hole on the Fourth Street bridge.

Chestnut Street Bridge

While the bridge was completely re-decked a few years ago, the expansion joint was untouched and will likely need to be replaced in the next few years.

Consumer Confidence Report

The Utilities department has completed the Consumer Confidence Report for 2025. Residents should expect to receive the brochure with their upcoming utility bill.



Figure 7: Water main break on Broadway.



Figure 9: Welding repair on the bridge expansion joint on Chestnut Street.

Personnel Openings

While the Utilities Division was able to fill the Maintenance Mechanic role, they are still in search of a Heavy Equipment operator as well as a laborer.

Water Treatment

pudding Hill Water Facility

As the weather gets warmer, crews have begun the cleaning and recharging process of the basins over at the Pudding Hill Water Facility.

Operational Control

Throughout March, operators continued balancing increasing system demand with aquifer recovery while keeping water quality consistent across the system. As New England starts coming out of the lower winter demand period, production was adjusted as needed. However, CS still kept a strong focus on protecting the aquifers and maintaining system stability. Pudding Hill WTP was taken offline for about two weeks during the month to deal with a calcium scaling issue, so staff relied more on the other plants and wells during that time.

Treatment and Aquifer Management

Treatment plants were operated based on demand while still working in recovery time where possible. Operators adjusted well run times and plant operation daily to keep a good balance between meeting demand and not overworking any one source.

- Lowell Ave. WTP ran as the primary plant for most of the month and carried the bulk of the system demand.
- Calderwood and Campbell wells continued to be steady contributors, with flows adjusted day to day depending on system demand and recovery needs.



Figure 10: Recharge basin maintenance.



Figure 11: Cleaning the recharge basin.



Figure 12: Basin work completed and is working at its best again.

- French Cross WTP was used as needed to help supplement production during higher demand periods.
- Pudding Hill WTP was offline for roughly two weeks due to calcium scale buildup in the system. The issue was addressed and the plant was brought back online.



Figure 13: Calcium buildup, almost as strong as concrete.



Figure 14: The start to material removal.

Notable Operational Issue

During normal operation, our Chief Water Operator started noticing a steady increase in raw water pressure. When the plant first came online, it was running just under 30 psi, but over the course of about two years that climbed to over 50 psi. At that point, the pressure was high enough that chemicals were struggling to inject into the piping and the recycle pump could not pump against the raw system pressure.

Staff investigated the issue and found that the raw water piping and static mixers were almost completely plugged with scale. This buildup was caused by the way the chemicals were being introduced. With Sodium Hydroxide and Calcium Hypochlorite injected very close together, it created a high pH condition that caused calcium to precipitate out and stick to the pipe and mixer internals. Over time, this built up and hardened to the point where it was essentially like concrete.

Staff were able to remove some of the material using an industrial hammer drill, but the scale was so hard and extensive that several sections of piping and the static mixers needed to be replaced. To get the plant back online, staff sourced custom static mixers on an expedited basis and adjusted the chemical injection locations to prevent this from happening again. This included increasing the separation between injection points and improving mixing conditions.

Overall, this required a combination of troubleshooting, coordination with multiple vendors, sourcing critical equipment quickly, and hands-on work in the field to identify the issue and get the system back into operation.



Figure 16: Brand new piping.



Figure 15: Pudding Hill back up and running.

Maintenance and Compliance

Most of the month was focused on normal operations, fixing some chemical leaks, organizing parts inventories, sampling, and keeping up with system checks. Preventative maintenance continued across all sites as staff start transitioning out of winter and getting ready for higher seasonal demand.

System Reliability

All facilities stayed online and reliable throughout the month. Even with Pudding Hill down for a period of time, CS was able to meet demand without any issues by shifting production to the other plants and wells.

Production Summary for March 2026:

Total Water Produced:	57,441,736 gallons
Average Daily Production:	1.85 million gallons per day (MGD)

Weather & Drought Conditions

Precipitation:	0.53 inches for March
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Groundwater Conditions:
Groundwater levels are still low to very low. The region hasn't seen enough precipitation to make a real impact on recharge.

Drought Status: We're still dealing with moderate to severe drought conditions across the state. While there are some small improvements in certain areas, overall conditions are still affecting groundwater, streamflow, and recharge. Our goal is to utilize both the Bellamy and Isinglass Artificial Recharge facilities in the months of April-June, while the rivers are flowing from snow melt.

Water Quality

Water Quality Complaints:

0

Water Quality Compliance Note

All water quality results are within state and federal drinking water standards.

- All thirty (30) 'absence of bacteria' monthly system samples have been collected / submitted to independent lab and are all confirmed to be absent of bacteria.
- March Artificial Recharge report has been submitted.
- March Fluoride report has been submitted. All levels within compliance

New Hampshire

[Home](#) / New Hampshire

Map released: Thurs. April 2, 2026

Data valid: March 31, 2026 at 8 a.m. EDT

Intensity



Authors

United States and Puerto Rico Author(s):

[David Simeral](#), Western Regional Climate Center

Pacific Islands and Virgin Islands Author(s):

[Richard Tinker](#), NOAA/NWS/NCEP/CPC

Facilities, Grounds and Cemeteries

The Facilities, Grounds and Cemetery Division has approached their busiest time of year as Spring has sprung! Crews are busy with tasks including but not limited to;

- Prepping recreation facilities to get ready for the playing season.
- Removal of leaves from the Pine Hill Cemetery, parks and playgrounds due to the early snowfall last Fall.
- Moving old and new furniture into the newly renovated Library.
- Removal of all non-compliant yard signs and signs that were mounted to utility poles.
- Adjustment to all flashing school zone lights and the clock tower at City Hall for Daylight savings time.
- Installation of the foot markers now that the ground has thawed.



Figure 17: Installing the tennis nets at Woodman Park School.

Facilities Projects:

Library Expansion/Renovation

The Dover Library project is steadily advancing into its final construction phases, with significant milestones achieved throughout March. Work on the second and third floors has reached substantial completion, with finish work finalized and professional cleaning already underway. On the third floor specifically, crews have transitioned into the "punch list" phase to address final minor adjustments. Meanwhile, the ground floor children's area began to take shape as the month concluded, with interior finishes now being applied to that space.



Figure 18: Only finishing touches left on this floor.

Looking ahead to April, the project is set to reach a critical turning point with the installation of permanent power. This utility milestone will enable electricians to finalize all remaining electrical systems and allow vendors to complete the installation of the new elevator. With these essential components falling into place, the library remains on track for its scheduled grand opening on June 5th, 2026.



Figure 19: The start to permanent power being installed.

Jenny Thompson Pool

The Jenny Thompson pool renovation project made significant progress throughout March, marked by the successful installation and testing of new stainless-steel gutters. Following this milestone, the replacement of the main drain has further propelled the project toward its final stages. On the infrastructure front, electrical work is nearing completion across the pool house, pump house, and the new maintenance building, with a new electrical service slated for installation in the coming weeks.



Figure 21: New gutter installation at the Jenny Thompson Pool.

As the project transitions into April, the focus will shift to critical leak testing of the pool's new features in preparation for the final finishes. Additionally, the team expects to finalize the plumbing and pump installations within the pump house over the next month. Currently, the renovation remains on track for its scheduled completion by the end of June.



Figure 20: Jenny Thompson Pool improvements continue.

City Park Basketball and Tennis court repairs

The Dover Park basketball and tennis court repair project made significant strides throughout March, with Pine State Asphalt crews successfully removing the old surfaces at the Horne Street, Woodman, and Applevale parks. Following the removal of the original courts, the team completed rough grading of the sites to prepare for the next phase of construction.

As the project moves into April, the focus will shift toward final grading and the installation of the new asphalt base layers. Once the new surfaces are laid, a mandatory 30-day curing period is required before the final finish coat can be applied. In addition to these full reconstructions, several other parks across the city are slated for crack repairs in the near future. The entire initiative is on track for a July completion, strategically timed to follow the conclusion of scheduled school events.



Figure 22: The Horne Street Basketball Court and former ice rink is getting a long overdue reconstruction.

Solar array installation at the Waste Water Treatment Plant

Collaborating with City Resilience Coordinator Alexandra Merchant and Wastewater Superintendent Ray Vermette on the development of a solar array at the wastewater treatment plant. This initiative is designed to offset the facility's electrical consumption through renewable energy. Significant progress was made during March, which saw the completion of the final project designs and the submission of necessary permit applications. Looking ahead, the project team expects to finalize the installation in the coming months, a process that will also include essential structural upgrades to the building housing the new solar array.

McConnell Center energy efficiency upgrades

Working in coordination with Resiliency Coordinator Alexandra Merchant and the city's ESCO contractor, EEl, a comprehensive modernization strategy has been established to enhance the building's infrastructure and energy efficiency. The initiative began with a critical first step in early March, when the City Council officially approved the funding required to replace the existing rubber roof. With that foundational piece secured, the focus now shifts to the remaining phases of the plan: upgrading the current HVAC systems and installing a solar array designed to supplement the facility's electrical requirements.

These remaining project components are scheduled for presentation to the City Council during the April session. This integrated approach ensures that the new energy-generation equipment is installed on a fresh, durable surface while simultaneously reducing the building's overall energy demand through modernized climate control. Should the council approve these final proposals this month, the entire project is slated for completion within an 11-month window, potentially bringing the facility to full operational efficiency by March 2027.

Dover, NH

Wastewater Treatment Plant & Pump Station

River Street Pump Station Improvements

In the month of March WWTP/PS Staff continued tackling punch list items such as installation of the fire alarm system, door access card reader, backup float control panel and the automatic temperature control system. Painting of the walls and floors was also started.

Mill Street Pump Station Improvements

The Mill Street Pump Station improvements advanced in March. Woodard and Curran are completing the final design and coordinating the remaining site surveys for Stark Ave and Dover Point Road with Northam Survey.

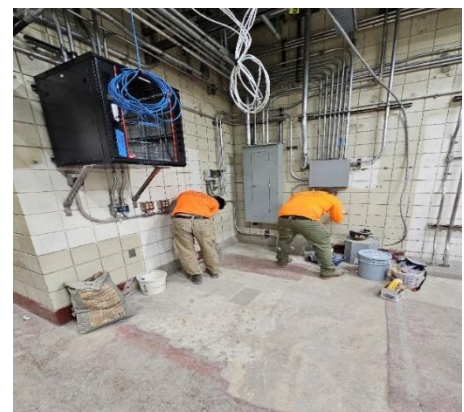


Figure 23: River Street Pump Station got a facelift in the month of March.

WWTP 3rd Secondary Clarifier Project

There is steady progress on the 3rd secondary clarifier project. Pipe work has continued in the pump room and all launder forms and walls are complete.



Figure 24: Secondary Clarifier making great headway.

Customer Service

February 2026 Data	
Wet Tons Biosolids Processed:	248.65 Tons
Gallons of Septage Received:	2,000 Gallons
WW Treated/Discharged:	54.55 MG
Average Daily Flow:	1.95 MGD
Peak Flow:	2.53 MGD

Solid Waste

Waste & Recycling Volume

The City averaged approximately 326 tons of trash and 184 tons of recycling during the month of March.

Committee News (SWAC):

The Solid Waste Advisory meeting was scheduled for March 12th, 2026 but was cancelled. The next meeting will be held on April 9th, 2026. A couple topics to be addressed are:

- Annual Report Tonnage
- City & Waste Management Initial Meeting on Toter Logistics