



CITY OF DOVER, NEW HAMPSHIRE  
**FY2015 Proposed Budget**

Information Technology  
DoverNet

Presented to the City Council  
on April 16, 2014

Annie Dove  
Director of Information Technology



## Information Technology | DoverNet Account: 6100 FY2015 Proposed Budget

### DoverNet Overview

We plan, install, support...

1. Telecommunications (Voice, Data, Cable)
2. Networking Hardware
3. Server Systems and Applications
4. Municipal Client Systems

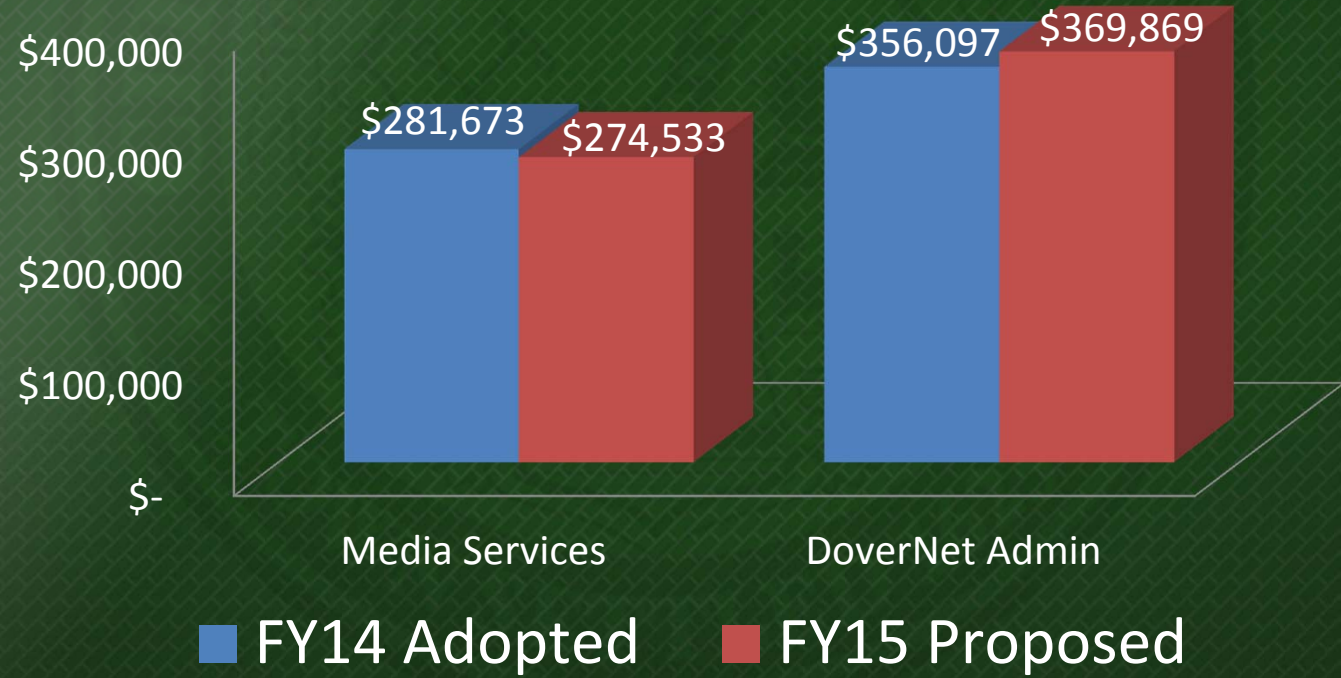




# Information Technology | DoverNet Account: 6100 FY2015 Proposed Budget

Reference: FY2015  
Proposed Budget p 133

## Revenues – 1.04% Increase

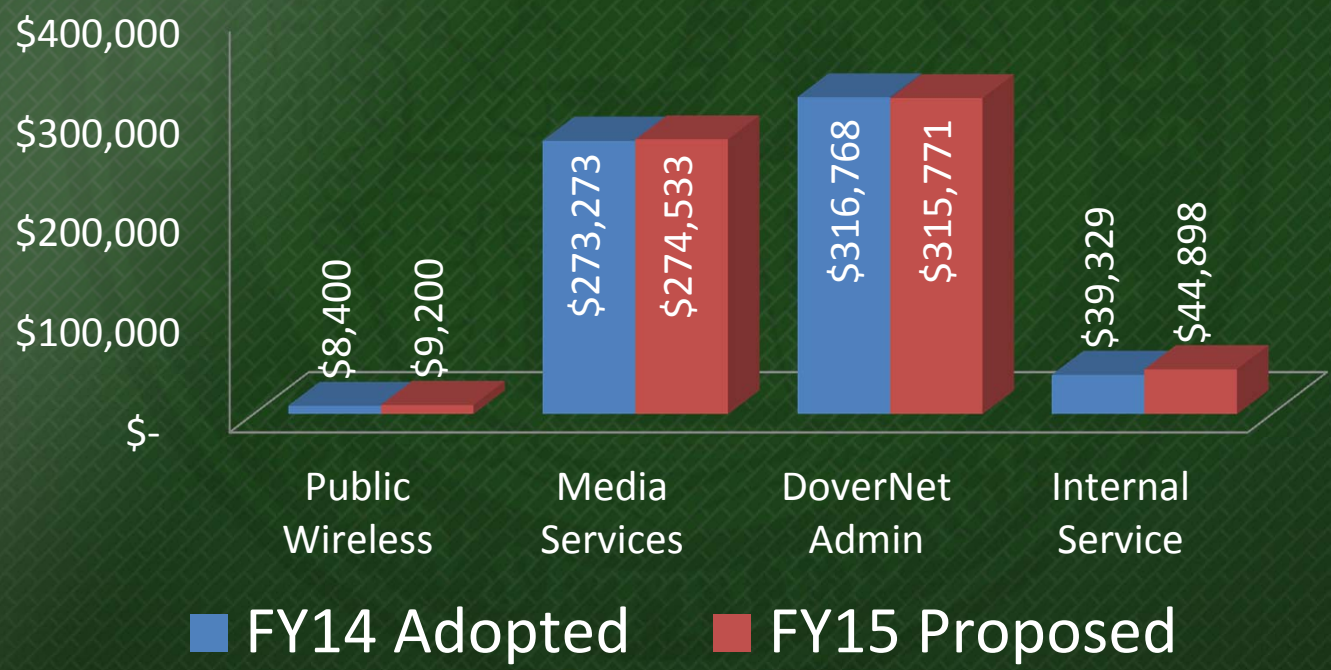




# Information Technology | DoverNet Account: 6100 FY2015 Proposed Budget

Reference: FY2015  
Proposed Budget p 667

## Expenditures – 1.04% Increase







## Information Technology | DoverNet Account: 6100 FY2015 Proposed Budget

### Highlight of Changes for FY2015

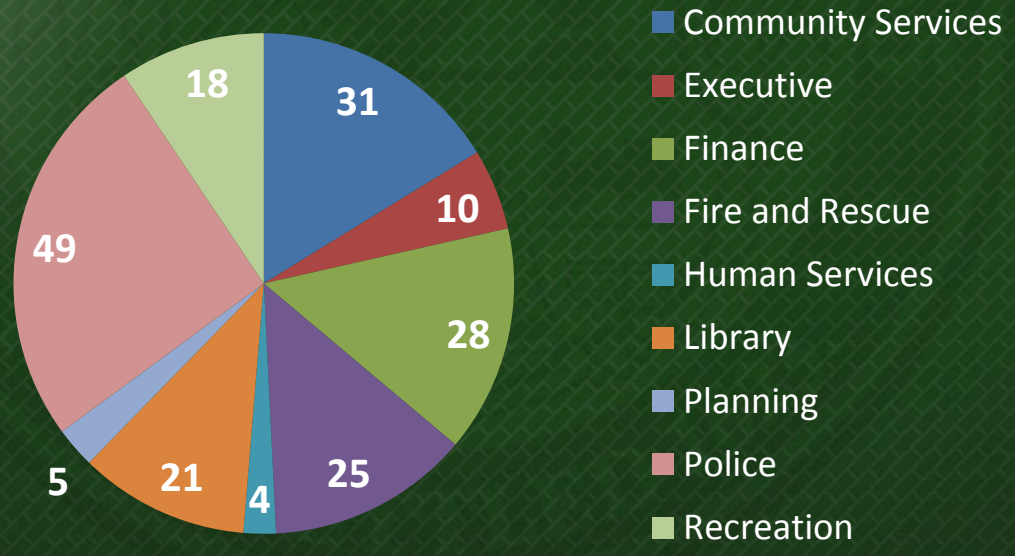
1. Position changes  
Webmaster, Media Services Technician
2. Replacement/Upgrade of Financial Systems
3. Addition of Video Streaming Service



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## DoverNet PC Replacement Program DoverNet Covered Client System Count

Average client system age is 3.4 years.





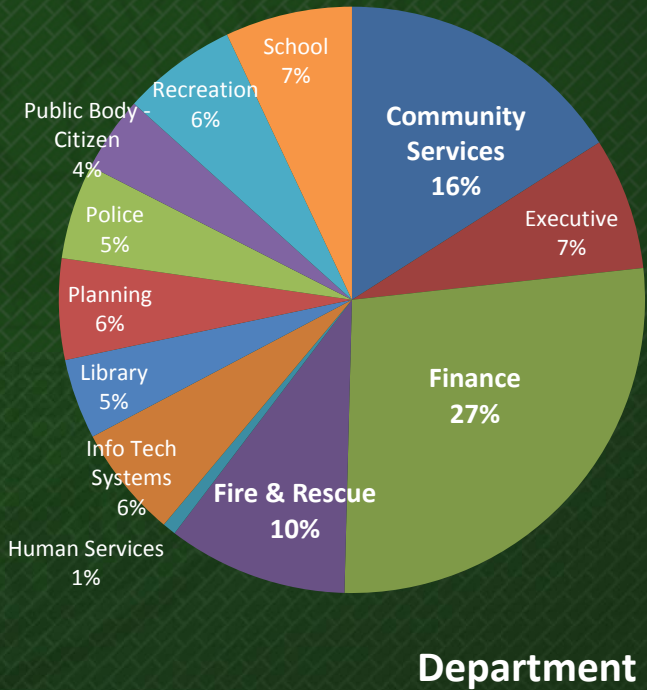
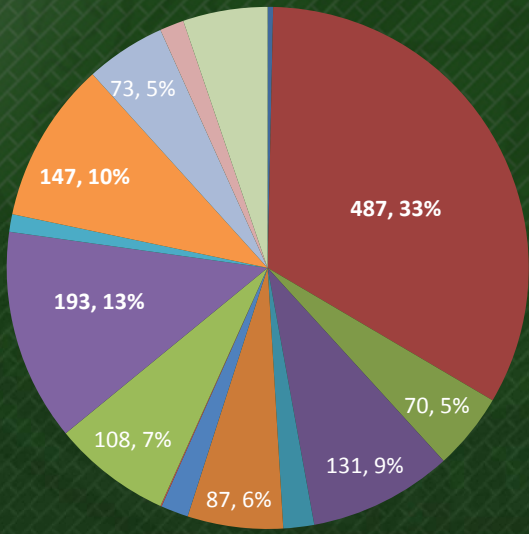


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IT Support Requests: Average 93 requests per month.

### Category

- CATV
- Client - Issue
- Client - Maintenance
- Education / Training - Employee
- Education / Training - Public
- Network - Issue
- Network - Maintenance
- Right-to-Know Request
- Server - Issue
- Server - Maintenance
- User Account - Issue
- User Account - Maintenance
- Voice
- Webserver - Issue
- Webserver - Maintenance





# Information Technology | DoverNet Account: 6100 FY2015 Proposed Budget

**dover.nh.gov**  
City of Dover, New Hampshire

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**Latest news**

- Public session seeks input on new Dover police facility and parking garage  
posted on: 04/15/2014

The Police And Garage Facility Building Committee will host a special meeting on Tuesday, April 22, 2014 at 6 p.m., in Room 306 of the McConnell Center, 61 Locust Street. The meeting will be for the sole purpose of obtaining citizen input on the exterior aesthetics of the new police facility and parking garage. [...more](#)

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WEDNESDAY, APR. 16, 2014 36° RAIN DOVER DOWNLOAD

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**THE CITY OF DOVER, NH**  
is ranked one of the top 100 communities in the United States and one of the nation's top communities for young people.  
SOURCE: CNN/MONEY AND AMERICA'S PROMISE ALLIANCE

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**MEETINGS THIS WEEK** Full Calendar »

APR 16 CITY COUNCIL - ORDINANCE COMMITTEE 5:15 p.m.  
City Hall, Council Conference Room  
[Meeting Information](#) | [mobile](#)

Thank you for your time.