



THE NCSTM
The National Community SurveyTM

Dover, NH

Comparisons by Demographic Subgroups

2019



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About

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Dover’s Comparisons by Demographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by age, sex, race/ethnicity, housing tenure (rent or own) and housing unit type (attached or detached).

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table A below, respondents age 55 and over (C) gave significantly higher rating to the overall quality of life than those age 18 to 34 (A) and 35 to 54 (B), as denoted by the “A B” listed in the cell of the ratings for those 55+. This was also true of women (A) over men (B); people who were white alone, not Hispanic (A) over those who were Hispanic and/or other race (B); homeowners (B) over renters (A); and those living in detached housing (A) over those living in attached housing (B).

Figure 1: Community Characteristics – General (Example Only)

	Age			Sex		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	White alone, not Hispanic (A)	Hispanic and/or other race (B)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good)												
The overall quality of life in ABC	76%	78% A	82% A B	79% B	77%	81% B	71%	73%	81% A	79% B	76%	78%
Overall image or reputation of ABC	69%	69%	73% A B	71% B	69%	72% B	64%	68%	71% A	69%	71% A	70%
ABC as a place to live	81%	84% A	87% A B	85% B	83%	86% B	78%	79%	86% A	85% B	82%	84%

Findings

Notable differences between demographic subgroups included the following:

- Residents aged 18-34 gave higher ratings to most aspects of government performance than residents who were older, such as the value of services for the taxes paid to Dover, the overall direction the City is taking and overall confidence in Dover government. However, residents aged 35 and older were more likely to have participated in Community Engagement activities. Additionally, respondents that were 18-54 provided higher reviews to ease of travel by car, by bicycle, and by walking, as well as the availability of paths and walking trails; while residents aged 55 and older gave more positive scores to Education and Enrichment opportunities (overall opportunities for education and enrichment, K-12 education and adult educational opportunities).
- When differences were significant, female respondents were more likely than male respondents to praise Dover as a place to work and employment opportunities.
- Patterns of differences based on race/ethnicity were difficult to discern; however, survey respondents who were Hispanic and/or any other race assigned lower ratings to some aspects of Community Engagement than those who were white alone/not Hispanic, including opportunities to volunteer, opportunities to participate in community matters and neighborliness of residents in Dover. Furthermore, those who were Hispanic and/or any other race were less likely to have talked to or visited with their neighborhoods or voted in local elections.
- Across the pillars of Community Characteristics and Participation, Dover residents that were homeowners tended to provide more favorable marks than renters, such as for ratings for aspects of Safety (overall feeling of safety in Dover, safety in their neighborhood and safety in Dover's downtown/commercial area) and Recreation and Wellness (health and wellness opportunities, recreational opportunities and fitness opportunities). Moreover, homeowners were less likely to be under housing cost stress or observe a code violation and more likely to be engaged in the community, including having higher levels of contacting Dover elected officials, volunteering time in Dover or participating in a club, among others.
- Where differences emerged, those who lived in detached housing units were more likely to offer higher quality ratings to the City's safety-related services (fire services, crime prevention, and fire prevention and education) than those who lived in attached housing units. Additionally, residents who lived in detached housing units were more likely to plan to remain in Dover for the next five years and give high marks to the sense of community in the city.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
The overall quality of life in Dover	84%	86%	81%	86%	81%	83%	85%	81%	86%	82%	85%	83%
Overall image or reputation of Dover	67%	66%	74%	70%	68%	70%	65%	67%	70%	69%	69%	69%
Dover as a place to live	92%	90%	89%	91%	90%	91%	86%	90%	91%	90%	92%	90%
Your neighborhood as a place to live	78%	81%	86%	79%	84%	82%	79%	73%	88% A	86% B	78%	81%
Dover as a place to raise children	80%	85%	83%	88% B	78%	83%	79%	80%	85%	82%	83%	83%
Dover as a place to retire	52%	45%	63% B	60% B	47%	51%	79% A	58%	50%	45%	62% A	53%
Overall appearance of Dover	74%	77%	74%	77%	75%	76%	70%	74%	75%	74%	75%	75%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
Overall feeling of safety in Dover	71%	85% A	89% A	81%	83%	82%	71%	72%	89% A	88% B	75%	81%
In your neighborhood during the day	90%	92%	93%	90%	93%	92%	89%	86%	96% A	95% B	88%	91%
In Dover's downtown/commercial area during the day	90%	90%	91%	88%	92%	91%	87%	86%	94% A	93%	88%	90%

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Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall ease of getting to the places you usually have to visit	73%	69%	65%	67%	71%	70%	65%	70%	69%	68%	71%	69%
Traffic flow on major streets	36%	37%	30%	33%	37%	34%	47%	39%	31%	33%	36%	35%
Ease of public parking	51% C	43% C	29%	40%	44%	41%	52%	45%	39%	42%	41%	41%
Ease of travel by car in Dover	63% B C	48% C	36%	51%	49%	48%	75% A	58% B	43%	46%	53%	49%
Ease of travel by public transportation in Dover	52% B	35%	39%	47%	38%	42%	52%	52% B	31%	30%	51% A	42%
Ease of travel by bicycle in Dover	58% B C	35%	34%	38%	48%	42%	49%	52% B	36%	36%	50% A	43%
Ease of walking in Dover	87% B C	73%	70%	73%	80%	78%	72%	79%	74%	76%	78%	77%
Availability of paths and walking trails	72% B C	58%	54%	61%	64%	63%	55%	65%	59%	60%	64%	62%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Quality of overall natural environment in Dover	63%	71%	71%	69%	69%	67%	76%	62%	74% A	72%	66%	68%
Air quality	81%	84%	79%	81%	84%	83% B	69%	80%	82%	82%	81%	81%
Cleanliness of Dover	64%	74%	73%	72%	70%	70%	71%	65%	75% A	74%	67%	70%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	47%	49%	46%	49%	47%	46%	58%	48%	47%	49%	46%	47%
Public places where people want to spend time	66%	62%	66%	63%	67%	65%	63%	63%	66%	65%	65%	65%
Variety of housing options	41%	45%	48%	44%	46%	45%	40%	39%	50% A	48%	42%	45%
Availability of affordable quality housing	21%	20%	24%	24%	19%	22%	26%	18%	26% A	26%	18%	22%
Overall quality of new development in Dover	60% C	50%	45%	54%	51%	53%	52%	54%	51%	55%	49%	52%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall economic health of Dover	59%	64%	65%	67%	59%	64%	59%	57%	66%	64%	61%	62%
Dover as a place to work	65%	65%	75%	79% B	57%	69%	63%	68%	69%	66%	71%	68%
Dover as a place to visit	59%	61%	73% A	71% B	57%	64%	68%	64%	63%	60%	67%	64%
Employment opportunities	52%	46%	56%	59% B	44%	55% B	33%	47%	55%	53%	49%	51%
Shopping opportunities	56%	53%	52%	48%	60% A	54%	54%	53%	54%	53%	53%	53%
Cost of living in Dover	29%	32%	25%	33%	25%	30%	21%	29%	29%	30%	28%	29%
Overall quality of business and service establishments in Dover	69%	67%	65%	67%	68%	67%	72%	68%	67%	68%	66%	67%
Vibrant downtown/commercial area	72% B C	60%	49%	60%	63%	60%	71%	64%	59%	59%	63%	61%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Health and wellness opportunities in Dover	68%	75%	83% A	77%	73%	76%	68%	69%	79% A	80% B	70%	75%
Fitness opportunities (including exercise classes and paths or trails, etc.)	59%	65%	65%	65%	62%	65%	52%	56%	68% A	69% B	56%	63%
Recreational opportunities	53%	58%	62%	59%	58%	60%	52%	51%	64% A	63% B	53%	58%
Availability of affordable quality food	87% B C	72%	77%	73%	85% A	80%	70%	77%	80%	81%	76%	79%
Availability of affordable quality health care	73%	78%	79%	78%	75%	77%	76%	72%	80%	79%	73%	76%
Availability of preventive health services	77%	79%	77%	79%	77%	78%	71%	75%	79%	80%	75%	77%
Availability of affordable quality mental health care	57%	58%	50%	53%	59%	57%	44%	53%	57%	61%	49%	55%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall opportunities for education and enrichment	64%	69%	78% A	73%	68%	73% B	55%	71%	70%	73%	68%	70%
Availability of affordable quality child care/preschool	34%	59% A	58% A	58%	47%	54%	45%	45%	56%	53%	51%	52%
K-12 education	57%	74% A	77% A	76%	66%	72%	68%	77%	68%	68%	77%	71%
Adult educational opportunities	34%	62% A	65% A	69% B	49%	59%	53%	58%	56%	60%	54%	57%
Opportunities to attend cultural/arts/music activities	65%	66%	57%	66%	62%	65%	58%	68%	60%	63%	64%	63%
Opportunities to participate in religious or spiritual events and activities	75%	83%	80%	80%	80%	83% B	60%	72%	85% A	87% B	71%	80%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Opportunities to participate in social events and activities	69%	67%	66%	66%	69%	70%	59%	69%	66%	67%	67%	67%
Opportunities to volunteer	67%	76%	76%	75%	73%	77% B	47%	68%	77%	79% B	66%	73%
Opportunities to participate in community matters	69%	71%	61%	68%	66%	70% B	47%	63%	69%	69%	63%	67%
Openness and acceptance of the community toward people of diverse backgrounds	63%	64%	69%	61%	71% A	67%	56%	60%	70%	69%	62%	65%
Neighborliness of residents in Dover	50%	63% A	67% A	60%	60%	62% B	43%	47%	71% A	69% B	52%	60%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
The City of Dover	85%	78%	77%	82%	77%	80%	80%	78%	81%	79%	81%	80%
The value of services for the taxes paid to Dover	56% B C	40%	39%	43%	47%	44%	48%	50%	41%	39%	51% A	44%
The overall direction that Dover is taking	73% B C	49%	42%	54%	56%	55%	65%	59%	51%	50%	59%	54%
The job Dover government does at welcoming resident involvement	66% B C	51%	46%	51%	59%	55%	59%	60%	50%	50%	59%	54%
Overall confidence in Dover government	63% B C	48%	47%	50%	55%	52%	61%	57%	48%	49%	55%	52%
Generally acting in the best interest of the community	63% B C	51%	45%	51%	56%	54%	59%	55%	51%	51%	54%	53%
Being honest	71% C	61%	51%	59%	63%	63%	60%	62%	60%	60%	61%	60%
Treating all residents fairly	62%	55%	50%	57%	56%	57%	54%	55%	56%	57%	54%	56%
Overall customer service by Dover employees (police, receptionists, planners, etc.)	77%	80%	81%	80%	78%	79%	85%	72%	85% A	84% B	75%	79%
The Federal Government	41%	31%	47% B	37%	41%	38%	50%	41%	37%	38%	40%	39%

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Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Police/Sheriff services	90%	88%	93%	92%	90%	91%	88%	87%	92%	93%	87%	90%
Fire services	93%	96%	99% A	97%	95%	97%	91%	93%	99% A	99% B	93%	96%
Ambulance or emergency medical services	96%	96%	97%	96%	97%	98% B	90%	95%	97%	98%	95%	97%
Crime prevention	65%	80% A	87% A	76%	81%	78%	80%	69%	85% A	85% B	71%	78%
Fire prevention and education	90%	85%	92%	86%	93%	89%	89%	85%	92%	92% B	85%	89%
Animal control	88% B C	62%	70%	68%	77%	74%	71%	74%	72%	73%	72%	73%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	62%	53%	67%	57%	67%	62%	65%	54%	66%	66%	55%	61%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Traffic enforcement	68%	60%	72% B	68%	65%	69%	52%	65%	68%	71%	62%	67%
Street repair	43% B	28%	32%	36%	33%	34%	37%	36%	33%	32%	37%	34%
Street cleaning	59%	54%	59%	58%	58%	57%	65%	59%	55%	55%	59%	57%
Street lighting	75% C	69%	63%	65%	74% A	69%	70%	70%	68%	70%	68%	69%
Snow removal	69%	64%	75%	65%	71%	70%	59%	65%	72%	70%	68%	69%
Sidewalk maintenance	57% B	39%	52% B	49%	49%	49%	44%	49%	48%	47%	50%	48%
Traffic signal timing	58% B	43%	47%	50%	49%	50%	45%	48%	49%	51%	47%	49%
Bus or transit services	69% B	49%	68% B	60%	65%	66% B	33%	61%	63%	62%	63%	62%

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Table 13: Governance - Natural Environment

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
Garbage collection	77%	80%	82%	78%	80%	80%	79%	80%	80%	77%	82%	80%
Recycling	68%	73%	81% A	74%	73%	74%	79%	71%	77%	76%	72%	74%
Yard waste pick-up	56%	54%	61%	57%	56%	59%	50%	53%	59%	56%	58%	57%
Drinking water	61%	78% A	69%	71%	69%	71%	62%	59%	79% A	78% B	62%	70%
Preservation of natural areas such as open space, farmlands and greenbelts	59%	48%	45%	48%	55%	51%	58%	52%	50%	50%	51%	51%
Dover open space	47%	47%	43%	38%	54% A	46%	61%	40%	51% A	51%	42%	46%

Table 14: Governance - Built Environment

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
Storm drainage	59%	62%	67%	58%	67%	64%	57%	58%	66%	68% B	56%	62%
Sewer services	79%	76%	79%	75%	81%	79%	72%	74%	81%	80%	76%	78%
Power (electric and/or gas) utility	68%	73%	80% A	73%	75%	76% B	59%	66%	81% A	79% B	68%	74%
Utility billing	53%	63%	66% A	60%	62%	61%	61%	59%	62%	62%	59%	61%
Land use, planning and zoning	61% B C	37%	33%	43%	44%	44%	54%	48%	40%	43%	43%	43%
Code enforcement (weeds, abandoned buildings, etc.)	50% B	35%	45%	40%	46%	43%	48%	40%	45%	44%	42%	43%
Cable television	59%	47%	54%	58% B	46%	52%	71%	56%	50%	54%	51%	52%

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Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Economic development	81% B C	52%	49%	54%	66% A	59%	78% A	64%	57%	58%	62%	60%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
City parks	75%	72%	75%	68%	80% A	74%	76%	72%	76%	74%	74%	74%
Recreation programs or classes	65%	65%	78%	71%	69%	73% B	39%	65%	74%	76% B	63%	70%
Recreation centers or facilities	72%	72%	75%	74%	72%	75%	52%	69%	75%	77%	67%	73%
Health services	85%	78%	78%	78%	83%	81%	79%	77%	82%	81%	78%	80%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Public library services	85%	90%	87%	89%	85%	89%	79%	86%	89%	87%	88%	87%
City-sponsored special events	77% B	62%	70%	67%	72%	70%	76%	71%	69%	67%	72%	69%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Public information services	72%	74%	68%	68%	76%	74%	62%	65%	77% A	78% B	64%	71%

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Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Sense of community	56%	60%	63%	62%	57%	62%	49%	54%	64% A	65% B	54%	60%
Recommend living in Dover to someone who asks	90%	87%	85%	89%	86%	88%	87%	88%	87%	85%	89%	87%
Remain in Dover for the next five years	74%	82%	80%	76%	81%	79%	84%	70%	86% A	84% B	73%	78%
Contacted the City of Dover (in-person, phone, email or web) for help or information	48%	56%	62% A	52%	58%	58% B	29%	43%	66% A	68% B	43%	55%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Was NOT the victim of a crime	95% B	89%	91%	92%	93%	92%	91%	91%	92%	92%	91%	92%
Did NOT report a crime	78%	83%	84%	83%	81%	82%	83%	80%	82%	83%	80%	81%
Stocked supplies in preparation for an emergency	27%	26%	33%	24%	32%	26%	36%	25%	31%	32%	25%	29%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Walked or biked instead of driving	78% B C	59%	52%	61%	65%	63%	57%	68%	59%	56%	70% A	63%
Carpooled with other adults or children instead of driving alone	50% C	55% C	33%	51% B	41%	48%	38%	47%	46%	47%	46%	46%
Used bus, rail, subway or other public transportation instead of driving	26%	20%	24%	20%	26%	23%	19%	27%	20%	19%	28% A	23%

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Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Recycle at home	89%	95%	95%	95% B	90%	94% B	83%	87%	98% A	98% B	88%	93%
Made efforts to make your home more energy efficient	68%	72%	76%	68%	76%	73%	67%	67%	76% A	77% B	67%	72%
Made efforts to conserve water	69%	77%	82% A	76%	76%	76%	83%	73%	79%	78%	74%	76%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
NOT under housing cost stress	57%	70% A C	58%	60%	64%	63% B	46%	50%	73% A	73% B	52%	62%
Did NOT observe a code violation	52%	52%	56%	51%	56%	54%	53%	48%	57% A	55%	51%	53%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Purchase goods or services from a business located in Dover	98%	97%	96%	98%	96%	98% B	91%	96%	98%	98%	96%	97%
Economy will have positive impact on income	34% C	38% C	23%	29%	35%	31%	48% A	27%	37% A	37% B	28%	32%
Work in Dover	48% C	44% C	29%	46% B	36%	41%	51%	43%	39%	40%	42%	41%

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Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	White alone, not Hispanic (A)	Hispanic and/or other race (B)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Used Dover recreation centers or their services	42%	61% A C	49%	49%	54%	51%	58%	45%	56% A	57% B	46%	51%
Visited a neighborhood park or City park	90% C	83% C	68%	76%	85% A	80%	82%	81%	80%	82%	79%	80%
Eat at least 5 portions of fruits and vegetables a day	91%	86%	86%	91% B	84%	88%	85%	84%	91% A	89%	87%	88%
Participate in moderate or vigorous physical activity	88%	88%	86%	89%	85%	88%	83%	81%	93% A	93% B	82%	87%
Reported being in "very good" or "excellent" health	66%	72%	61%	70%	63%	67%	59%	59%	73% A	73% B	61%	67%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	White alone, not Hispanic (A)	Hispanic and/or other race (B)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Used Dover public libraries or their services	63%	71%	67%	69%	67%	68%	64%	62%	71% A	70%	64%	67%
Participated in religious or spiritual activities in Dover	13%	31% A	39% A	25%	31%	29%	19%	20%	34% A	33% B	22%	28%
Attended a City-sponsored event	64% C	59% C	48%	54%	62%	56%	76% A	56%	59%	58%	57%	57%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	White alone, not Hispanic (A)	Hispanic and/or other race (B)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Campaigned or advocated for an issue, cause or candidate	12%	22% A	23% A	18%	20%	18%	20%	15%	23% A	23%	16%	19%
Contacted Dover elected officials (in-person, phone, email or web) to express your opinion	10%	20% A	22% A	17%	17%	15%	16%	8%	24% A	23% B	12%	17%
Volunteered your time to some group/activity in Dover	19%	48% A C	35% A	30%	39%	36%	29%	21%	45% A	47% B	22%	35%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Participated in a club	12%	23% A	27% A	18%	22%	21%	16%	15%	24% A	25% B	16%	20%
Talked to or visited with your immediate neighbors	72%	89% A	94% A	85%	84%	86% B	72%	73%	95% A	92% B	79%	85%
Done a favor for a neighbor	56%	82% A	87% A	73%	76%	75%	64%	61%	87% A	83% B	67%	75%
Attended a local public meeting	13%	24% A	24% A	16%	25% A	21%	10%	11%	29% A	27% B	14%	21%
Watched (online or on television) a local public meeting	13%	30% A	38% A	24%	29%	26%	25%	16%	35% A	34% B	20%	27%
Read or watch local news (via television, paper, computer, etc.)	66%	82% A	91% A B	81%	79%	80%	75%	72%	86% A	84% B	75%	80%
Vote in local elections	71%	89% A	91% A	86%	81%	85% B	59%	70%	94% A	92% B	75%	84%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall feeling of safety in Dover	87%	89%	92%	90%	89%	90%	91%	91%	88%	88%	91%	89%
Overall ease of getting to the places you usually have to visit	69%	79% A	85% A	78%	78%	78%	81%	79%	77%	77%	79%	78%
Quality of overall natural environment in Dover	80%	82%	83%	84%	78%	81%	89%	87% B	77%	73%	89% A	81%
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	80%	77%	85%	77%	85% A	81%	82%	81%	79%	77%	83%	80%
Health and wellness opportunities in Dover	56%	59%	82% A B	67%	64%	65%	72%	68%	63%	60%	70% A	65%
Overall opportunities for education and enrichment	69%	75%	74%	77% B	68%	72%	87% A	72%	73%	74%	72%	73%
Overall economic health of Dover	92%	85%	89%	90%	87%	89%	87%	88%	89%	88%	89%	88%
Sense of community	73%	74%	84% A	78%	75%	76%	88%	78%	76%	76%	77%	77%

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Table 29: Priorities of City Services

Cities are faced difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority? (Percent rating as "Highest priority" or "Medium priority").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Public transportation (COAST, FasTrans, Transportation center)	79%	84%	89% A	85%	83%	84%	87%	85%	82%	80%	87% A	84%
Communication with citizens (newsletter, program brochures, Web site)	72%	77%	88% A B	80%	77%	79%	76%	80%	78%	80%	77%	79%
City Hall office hours (auto registration, vital records, tax assessing)	65%	77% A	81% A	78%	71%	75%	69%	78%	71%	71%	78%	74%
Business retention and economic development	95%	94%	93%	94%	95%	94%	96%	94%	94%	95%	93%	94%
Downtown public parking	84%	82%	94% A B	88%	85%	87%	94%	89%	85%	83%	90% A	87%
Programs for low-income families (health services, housing, childcare)	93% B C	81%	84%	88%	84%	86%	89%	95% B	78%	78%	93% A	86%
Youth drug/alcohol prevention efforts (Youth to Youth, DARE)	83%	85%	92% A	90%	83%	87%	81%	86%	87%	87%	86%	87%
Community oriented policing (downtown/neighborhood patrols)	72%	87% A	89% A	83%	83%	84%	81%	81%	85%	83%	83%	83%
Middle/high school assigned police officer	71%	80% A	86% A	80%	78%	78%	92%	76%	81%	81%	77%	79%
Traffic related police patrols (stop sign, speed, crosswalk enforcement)	57%	70% A	82% A B	71%	68%	68%	85% A	71%	68%	64%	74% A	69%
Victims of crime assistance (case consultation, legal system support)	91% B	81%	82%	87%	83%	85%	87%	90% B	81%	81%	88%	85%
Emergency police/fire response (crimes in progress, fire, rescue)	97%	99%	97%	99%	97%	98%	99%	100% B	97%	97%	99%	98%
Emergency ambulance response (advanced life support)	97%	94%	98%	98% B	94%	96%	96%	98%	95%	94%	98% A	96%
Fire and life safety public education efforts (home and business)	78%	71%	79%	78%	73%	74%	93% A	81% B	71%	70%	81% A	76%
Animal control (investigate complaints, retrieve/shelter stray animals)	54%	60%	65%	69% B	49%	59%	69%	61%	58%	54%	64% A	59%
Building inspections (plumbing, electrical, safety codes)	81%	78%	86%	83%	81%	82%	86%	87% B	78%	76%	87% A	82%
Health inspections (restaurants, housing standards, disease control)	91%	87%	95% B	93%	88%	92%	89%	92%	90%	90%	92%	91%
Municipal building maintenance (custodial/preventative maintenance)	80%	73%	80%	78%	78%	78%	82%	78%	78%	78%	77%	78%

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Cities are faced difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority? (Percent rating as "Highest priority" or "Medium priority").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Parks and playground maintenance (grounds, equipment, safety upgrades)	85%	90%	84%	89%	84%	88%	78%	86%	87%	88%	86%	87%
Youth playground and summer camp programs	76%	74%	82%	78%	76%	77%	83%	77%	77%	80%	75%	77%
Indoor pool and related year-round recreation activities	74%	67%	79% B	73%	73%	73%	73%	69%	77%	76%	71%	73%
Outdoor pool and related summer only recreation activities	64%	63%	73%	66%	67%	67%	62%	61%	71% A	70%	63%	67%
Community Fitness Center/Gymnasium and related recreation activities	54%	57%	70% A B	65% B	55%	61%	59%	59%	61%	61%	60%	61%
Teen Center and related recreation activities	66%	80% A	82% A	79%	73%	77%	71%	74%	77%	78%	74%	76%
Senior Center and related recreation activities	60%	80% A	84% A	82% B	67%	74%	82%	75%	74%	73%	76%	75%
Community events/programs (4th of July, Cochecho Arts, Holidays)	70%	71%	75%	75%	69%	72%	82%	72%	72%	70%	75%	72%
Availability of public meeting space for organizations and non-profit groups	59% B	46%	51%	53%	51%	52%	67%	64% B	43%	44%	60% A	52%
Street, sidewalk and curb maintenance	90%	92%	94%	90%	94%	93%	84%	90%	94%	93%	91%	92%
Storm run-off drainage system maintenance	85%	92%	89%	86%	92%	89%	84%	86%	91%	92% B	86%	89%
Roadside tree trimming and weed control	70%	76%	76%	73%	75%	74%	79%	71%	77%	77%	71%	74%
Recycling Center hours	59%	54%	72% A B	64%	59%	61%	66%	63%	61%	60%	63%	62%
Curbside solid waste and recycling pick up	89%	83%	87%	87%	86%	87%	82%	85%	87%	89%	84%	86%
Streetscape maintenance (flowers, litter, decorative lights, street signage)	70%	71%	80%	73%	74%	75%	66%	73%	74%	76%	71%	74%
Street snow plowing	93%	97%	97%	97%	95%	96%	96%	95%	96%	97%	95%	96%
Sidewalk snow plowing	93%	97% C	90%	95%	92%	93%	96%	95%	92%	92%	95%	93%
Library hours of operation	61%	71%	69%	71%	64%	68%	74%	67%	68%	67%	68%	68%
Library children's room and related programming	61%	74% A	76% A	71%	70%	71%	67%	67%	73%	74%	67%	71%
Library materials (literature, audio, historical documents, museum passes)	61%	77% A	71%	70%	69%	70%	71%	68%	72%	71%	69%	70%
Library public computer availability	59%	66%	73% A	68%	62%	66%	65%	70%	63%	62%	70%	66%
Public Schools	94%	95%	94%	95%	93%	95%	95%	97%	93%	94%	96%	95%
Extracurricular (school) activities	88%	89%	81%	88%	85%	87%	86%	88%	84%	85%	87%	86%

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Cities are faced difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority? (Percent rating as "Highest priority" or "Medium priority").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
Student transportation	87%	91%	87%	92% B	84%	89%	89%	91%	87%	88%	89%	89%